

**2016-2018 Strategic Priority: LERN Mission Sustainability**

Strengthen the Sustainability of LERN’s Mission, Including the Effective Administration of State Office Operations and the Development of an Ideal Statewide Network of Designated Trauma Centers

- Lessen or eliminate LERN’s reliance on state general fund dollars and maximize LERN funding from recurring, dedicated source(s)

**12-Month Goal for 2017**

Identify and investigate practical administrative and/or legislative changes that would offer LERN stable funding alternatives to the state general fund.

**Summary Action Plan**

- Continue media campaign emphasizing LERN’s mission linkages with trauma, mass casualty/disaster management/emergency preparation, stroke and STEMI.
- Continue to engage key stakeholders to create greater awareness of LERN’s vision and potential to save the lives of Louisiana’s citizens, and to build support for practical alternative sources of recurring funding for LERN.
- Continue development and execution of legislative education and awareness strategies that demonstrate LERN’s current value. Pursue, as opportunities arise, specific administrative and/or legislative changes that secure recurring, alternative funding for LERN State Office operations and provide incentives for the development of an ideal statewide trauma and time-sensitive illness networks.

**Responsibility Assignments**

Paige Hargrove	Project Management
SSA Consultants	Ongoing Research and Communications Planning and Implementation
Board Members, Paige Hargrove, and SSA Consultants	Engagement of key stakeholders

## 2016-2018 Strategic Priority: Statewide Trauma Center Network

Build a consensus of support among key stakeholders for the development and maintenance of an ideal statewide network of designated trauma centers in Louisiana which includes at least one designated Trauma Center in every region of the state.

### 12-Month Goals for 2017

1. Secure commitments from hospitals in Regions 3 (Houma/Thibodaux, and 8 (Monroe) to pursue designated trauma center status.\*
  2. Meet quarterly with the Trauma Program Managers Group to facilitate information exchange relative to best practices and shared challenges.
  3. Continue to provide trauma training opportunities to all level providers and public statewide.
- \*LERN has commitments from Region 4 and 5

### Summary Action Plan

- Goal #1**
- Utilize LERN’s website, newsletter, ideal trauma network white paper, and PowerPoint presentations to promote LERN’s ideal trauma network concepts.
  - Continue to engage trauma center priority prospects one-on-one to facilitate new commitments to pursue trauma center designation.
- Goal #2**
- Regularly convene and empower a Trauma Program Managers Group with established goals.
- Goal #3**
- Provide/facilitate RTTDC, PHTLS, TNCC, ENPC, TCAR, and PCAR for nurses and EMTs.
  - Develop plan for implementation of the national Stop the Bleed Initiative.

### Responsibility Assignments

Paige Hargrove	Project Management
Paige Hargrove, LERN Board Members, LERN Regional Commissions and Tri-Regional Coordinators, and SSA Consultants	Building awareness and support for additional trauma centers – developing priority prospects. Gain new commitments.

## 2016-2018 Strategic Priority: STEMI Network

Develop a statewide system of STEMI care to improve outcomes for Louisiana citizens regardless of where they live in the state. System to include components recommended by LERN’s STEMI Design the System workgroup:

- PCI Hospitals
- Non-PCI Hospitals
- EMS

- Public
- Data Registry

**12-Month Goals for 2017**

1. Disseminate STEMI Receiving Center and 60-minute drive time map to commissions and DHH.
2. Continue to educate and inform stakeholders of their role in the STEMI system.
3. Continue to provide 12 Lead EKG Interpretation education in each region of the state
4. Continue to utilize ACTION regional report to drive performance improvement at individual hospitals and report system-wide performance data to Board.
5. Increase participation in ACTION registry and use regional report to assess outcomes of care for STEMI patients.
6. Advocate for adoption of requirement for prehospital EKG and state-wide Destination Protocol to identify and rout patients to STEMI Receiving Centers.

**Summary Action Plan**

- Goal #1**
- Continue to plot geographic distribution of STEMI resources.
  - Distribution of map to referring/receiving centers. Provide STEMI referral centers with list of receiving centers within a 60 minute drive time.
- Goal #2**
- Engage each STEMI system physician champion in each region to assist with regional presentations, education and advocacy as indicated. Meet face to face to provide update on status of system.
  - Public Service Announcement/short video regarding STEMI System
- Goal #3**
- Identify and engage instructors at the regional level to teach EKG modules
  - Host at a minimum 2 EKG classes per region
  - Establish recognition process for outstanding regional volunteers
- Goals #4 and #5**
- Work collaboratively with the AHA: Mission Lifeline to obtain initial and ongoing regional reports and increase participation in ACTION registry
- Goal #6**
- Meet with leadership of DHH and work with LHA to advocate for requirement for prehospital EKG and triage of appropriate patients to Receiving Centers.

**Responsibility Assignments**

Yvette Legendre  Dr. Ali, Tri-Regional Coordinators, Regional Physician Champions, and SSA Consultants	Project Management  Develop and deliver regional presentations, engage stakeholders to participate in regional report.
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Tri-Regional Coordinators, Paige Hargrove, and Dr. Ali	Facilitate 12 Lead EKG in all regions
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## 2016-2018 Strategic Priority: Stroke Network

Develop a statewide system of stroke care to improve outcomes for Louisiana citizens regardless of where they live in the state. System to include recommendations from the Statewide Workgroup relative to:

- Public recognition of stroke symptoms and community education
- Enhanced provider-level stroke education
- EMS transfer protocols to facilitate timely administration of tPA and safe inter-facility transfer.
- Emergency/timely evaluation of all strokes
- Enhanced participation in Stroke Registry

### 12-Month Goals for 2017

1. Establish stroke physician champions in each region of the state.
2. Implement education plan for public and providers.
3. Enhance compliance with LERN Stroke Hospital requirements.
4. In regions without an existing Primary or Comprehensive stroke centers, develop priority prospects and secure commitments from at least 1 Level 3 hospital to pursue PSC and one Level 4 to pursue Level 3 status.
5. Engage and secure 10 additional level 3 stroke centers to participate in LERN data collection or GWTG.

### Summary Action Plan

#### Goal #1

- Outreach to ED medical directors in regions without a physician champion to determine prospects.
- Establish orientation plan for physician champions.
- Establish expectations and work plan for physician champions to include assistance with regional presentations, education, advocacy, and communication with Stroke Medical Director for identified stroke-related needs and concerns.

#### Goal #2

- Identify public education opportunities and resource needs.
- Continue the Comprehensive Stroke Webinar Series launched January 28<sup>th</sup> until no further educational needs are identified.

#### Goal #3

- Outreach to Level 3 stroke centers that are not submitting data and identify barriers/solutions.
- Analyze stroke data submitted by Level 3 centers and provide quarterly feedback.

- Convert “Confirmed” status to “EQUIPPED - Stroke = Electronic Quality Improvement Program Participating Emergency Department”
- Submit quality reports to CEOs and require Action Plans and demonstrated improvement in order to maintain Level III status.
- Offer onsite focused education and evaluation to support efforts to meet target efficiency in the Emergency Department.

**Goal #4**

- Gap assessment of existing Level 3 and Level 4 centers
- Develop list of priority Level 2 prospects. Engage these prospects one-on-one to facilitate commitments from one Level 3 hospital in each region without a PSC to pursue PSC status.
- Develop list of priority Level 3 prospects. Engage these prospects one-on-one to facilitate commitments from one Level 4 hospital in each region to pursue Level 3 stroke center status.

**Goal #5**

- Continue to promote stroke data collection by publicizing Level 3 center “EQUIPPED - Stroke” status via LERN website, community presentations, newsletter, and the tri-regional coordinators.
- Continue to leverage expertise of stroke medical director to provide feedback reports to level 3 centers based on data submitted to LERN.

**Responsibility Assignments**

Deb Spann	Project Management
Dr. Martin-Schild, Paige Hargrove, Deb Spann, and SSA Consultants	Outreach to physician champions; communications plan, education plan.
Dr. Martin-Schild, Tri-Regional Coordinators, and Regional Physician Champions	Develop and deliver regional presentations and target level 3 centers for data collection.

**2016-2018 Strategic Priority: State Registries for Trauma**

Establish statewide Trauma registries consistent with national standards for the purpose of facilitating:

- Statewide and regional injury prevention efforts
- LERN Trauma System performance improvement

**12-Month Goal for 2017**

**Goal #1 Trauma Registry**

- Expand the LERN trauma registry data dictionary beyond the NTDB data set.

**Goal #2 EMS Registry**

- Promote comprehensive EMS Registry to include all EMS pre-hospital providers
- Develop State report for EMS Registry
- Submit **2016** data to NEMSIS

**Summary Action Plan**

<p><b>Goal #1 Trauma Registry</b></p> <ul style="list-style-type: none"> <li>• Meet bi-annually with the LERN ad-hoc Trauma Registry Workgroup consisting of trauma center registrars and LERN’s Tri-Regional Coordinators.</li> <li>• Conduct research to identify common practices and standard reports utilized by other state trauma registries. Develop recommendations for LERN Board.</li> </ul> <p><b>Goal #2 EMS Registry</b></p> <ul style="list-style-type: none"> <li>• Continue work with the ERHIT group and the LERN Data Assistant to expand the EMS registry by a minimum of 5 EMS agencies.</li> <li>• Conduct research to identify common practices and standard reports utilized by other state EMS registries. Develop recommendations for LERN Board and EHRIT group.</li> </ul>	
<p><b>Responsibility Assignments</b></p>	
<p>Chris Hector</p>	<p>Project Management</p>
<p>Chris Hector, Hospital Trauma Registrars, Fred Weaver, and Paige Hargrove,</p>	<p>Serve as ad-hoc work group for trauma registry for the development of standard processes and reporting.</p>

**2016-2018 Strategic Priority: All Disasters Response**

Continue to strengthen LERN’s critical role as the “24/7/365 information coordinator” for unfolding disasters and mass casualty incidents (MCIs) in Louisiana

- Participate in regional activities that integrate LERN’s services with region-specific protocols for event management and support
- Serve as the primary coordinating entity for messaging and notifications regarding events and incidents as they occur
- Maximize regional assets by coordinating patient flow/transport

**12-Month Goal for 2017**

**Goal #1**

- Continue implementation of established strategy to educate key stakeholders regarding LERN Communication Center notification capabilities related to MCI/disaster preparedness

**Goal #2**

<ul style="list-style-type: none"> <li>Continue to educate Pre-Hospital providers on triage/MCI management and how this integrates with the LERN Communication Center.</li> </ul> <p><b>Goal #3</b> Develop targeted education on MCI procedures: notifications/esf-8 portal, triage and resources for routing during MCI, and patient movement after initial incident.</p>	
<p><b>Summary Action Plan</b></p>	
<p><b>Goal #1</b></p> <ul style="list-style-type: none"> <li>Engage Designated Regional Coordinators (DRC) Network and promote regional MCI protocols.</li> <li>Utilize the regional commission structure and regional partners to ensure involvement in one MCI/Disaster drill annually in each region of the state.</li> </ul> <p><b>Goal #2</b></p> <ul style="list-style-type: none"> <li>Utilize current LERN hosted EMS education days to teach MCI management and LERNs role in triage and patient direction during a MCI.</li> <li>Continue to provide education for pre-hospital providers regarding the multiple modes of communication utilized by LERN during an MCI (phone, radio, ESF-8 messaging, HRSA channels).</li> </ul> <p><b>Goal #3</b></p> <ul style="list-style-type: none"> <li>Engage hospitals to participate in regional MCI drills and provide education at hospital staff meetings.</li> </ul>	
<p><b>Responsibility Assignments</b></p>	
<p>Chris Hector Deb Spann, Ted Colligan, Yvette Legendre Jason Allemand, Chris Hector, Paige Hargrove Chris Hector, Tri-Regional Coordinators</p>	<p>Project Management Serve as liaison of information related to regional drills. Identification and engagement of key stakeholders. EMS Education</p>