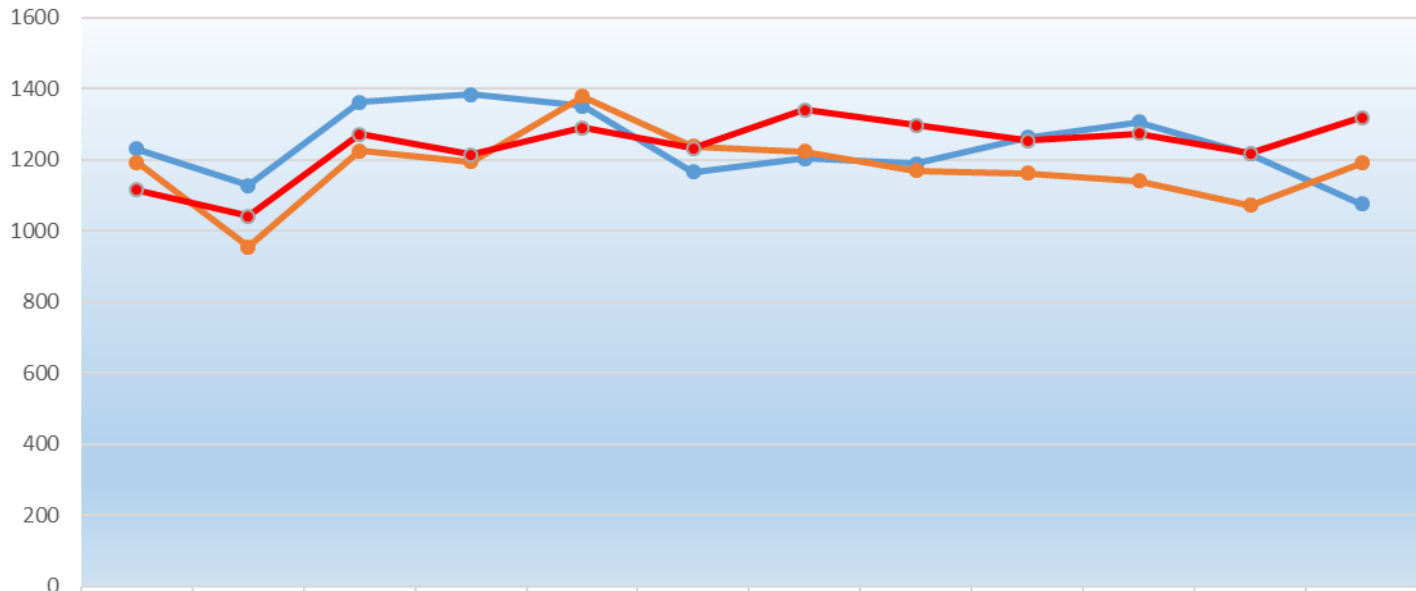


LERN Communication Center

2019 Patient Data

Annual Volume

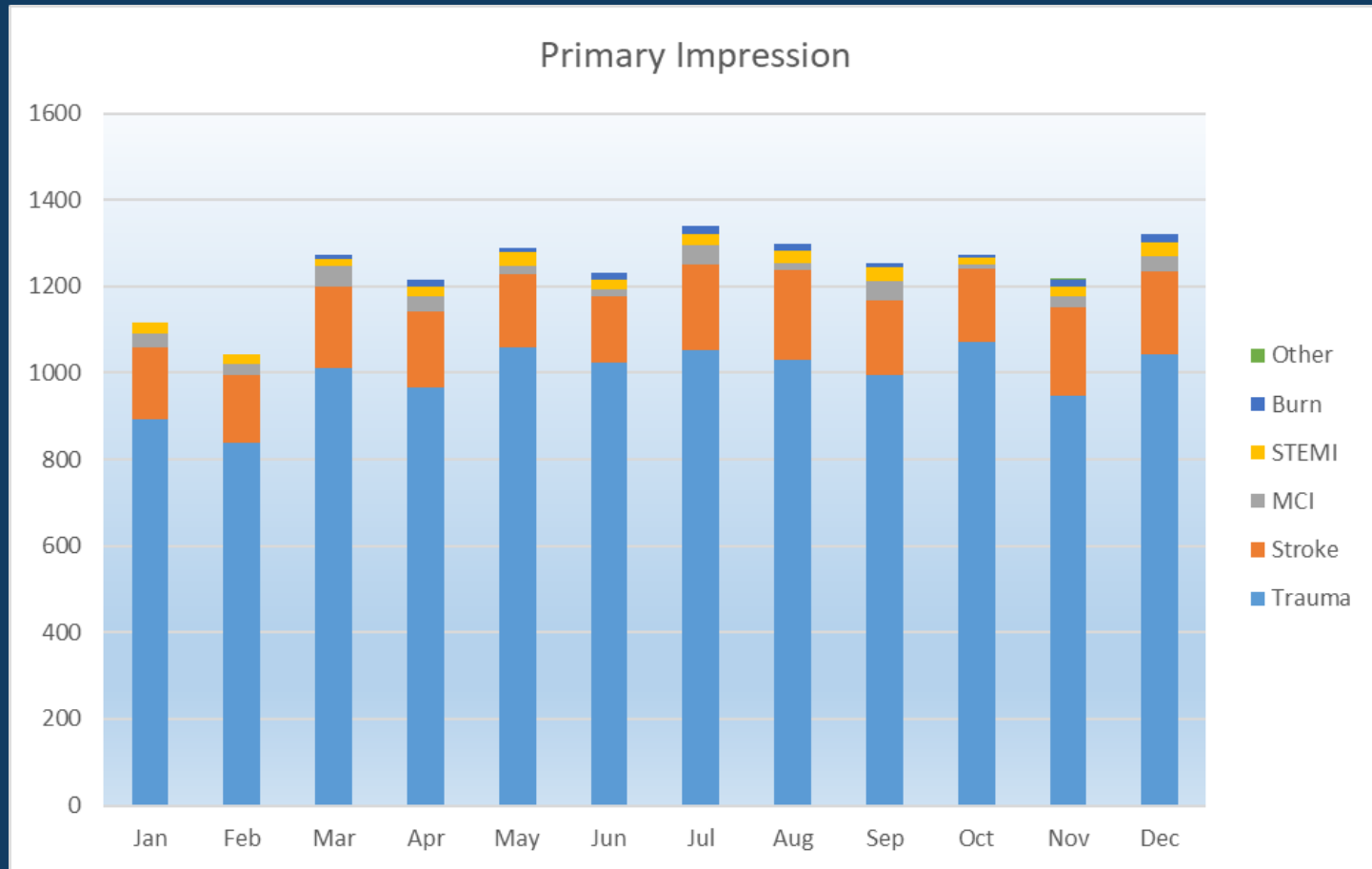
LERN Communicator Center Volume by Year



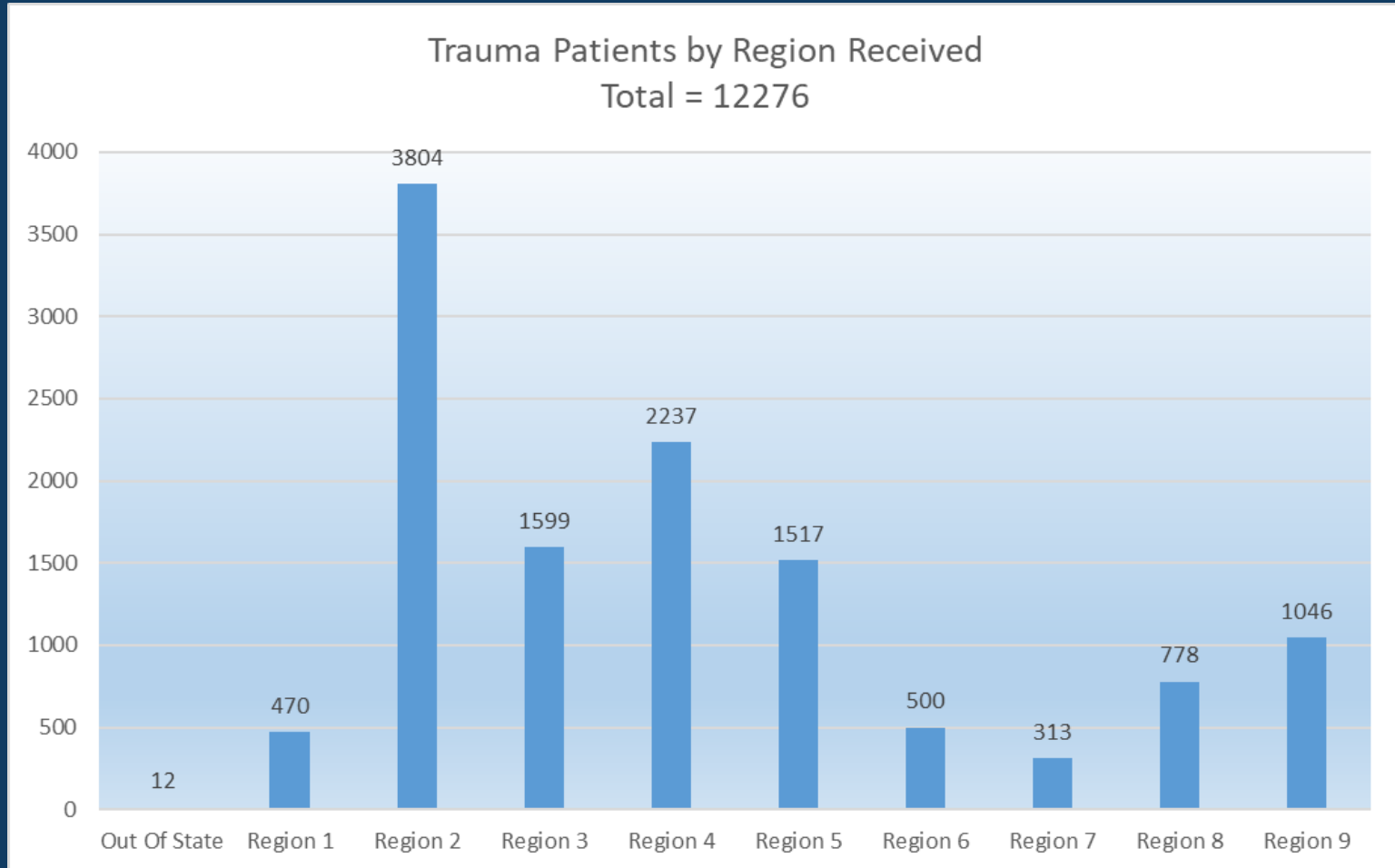
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CY 2017	1231	1128	1362	1385	1352	1166	1203	1189	1263	1306	1217	1075
CY 2018	1193	955	1226	1195	1378	1239	1223	1170	1163	1140	1073	1192
CY 2019	1115	1042	1272	1215	1290	1232	1341	1298	1255	1274	1218	1320

2017 – 14,877 2018 – 14,146 2019 – 14,872

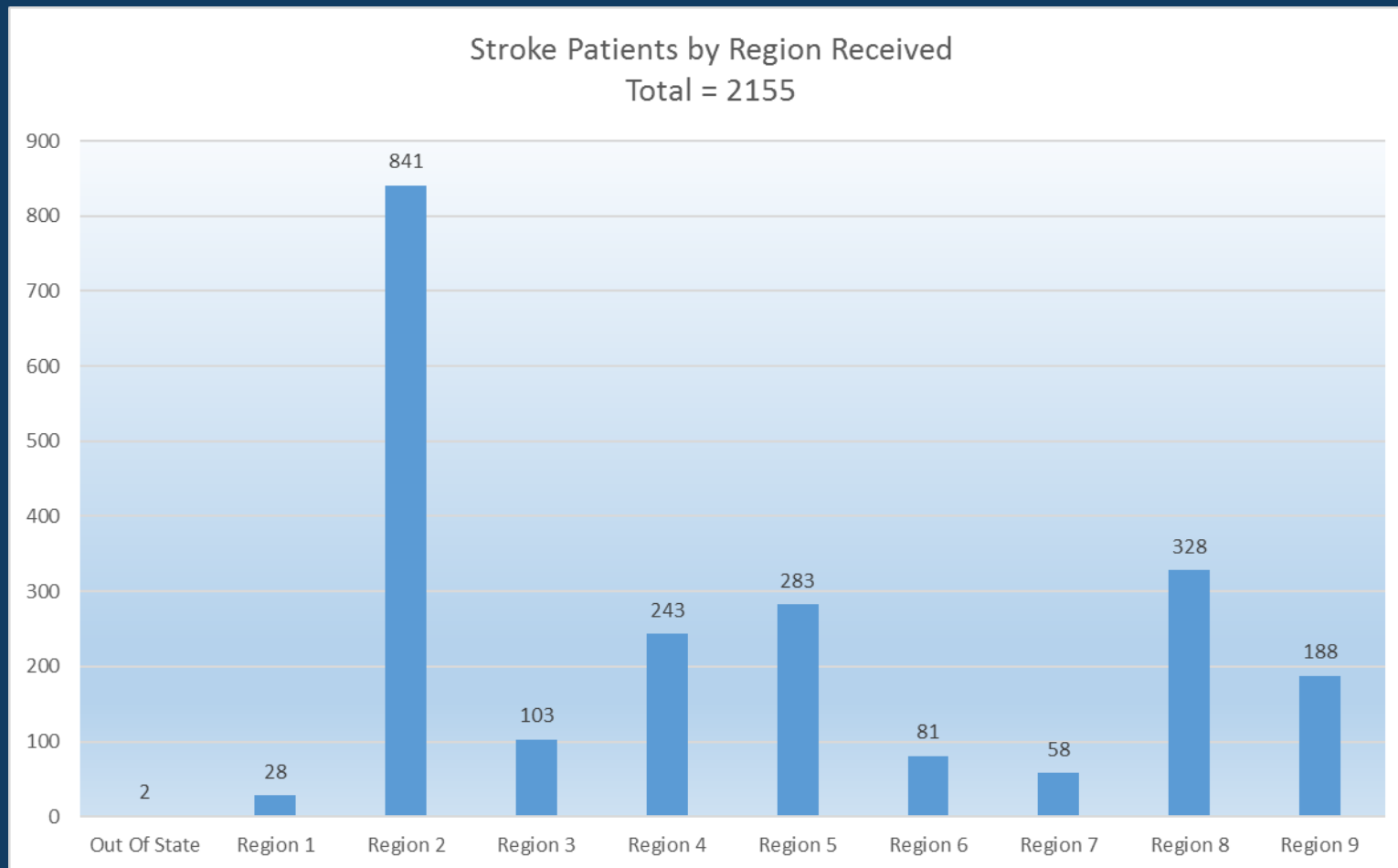
2019 Volume



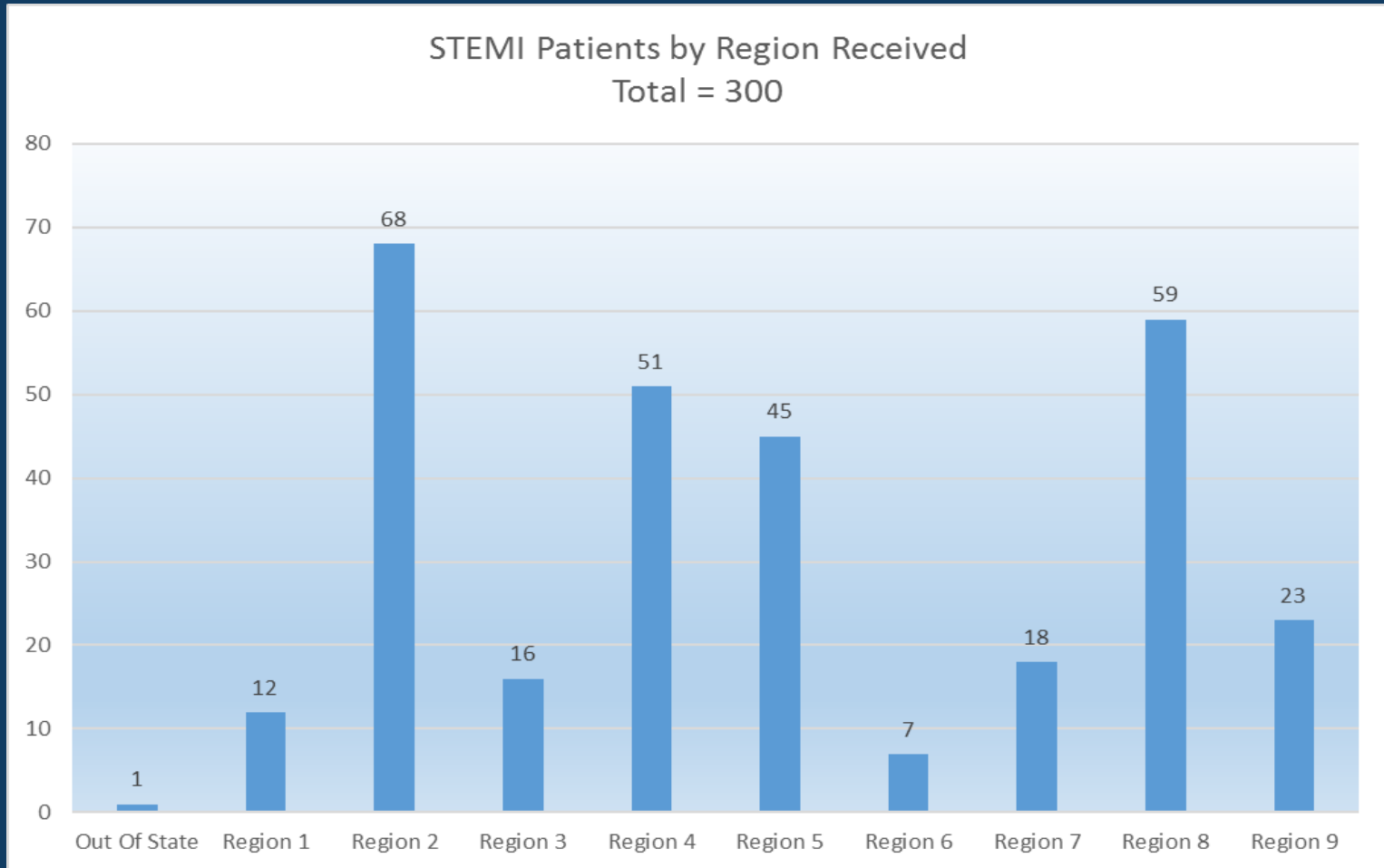
2019 Trauma by Region



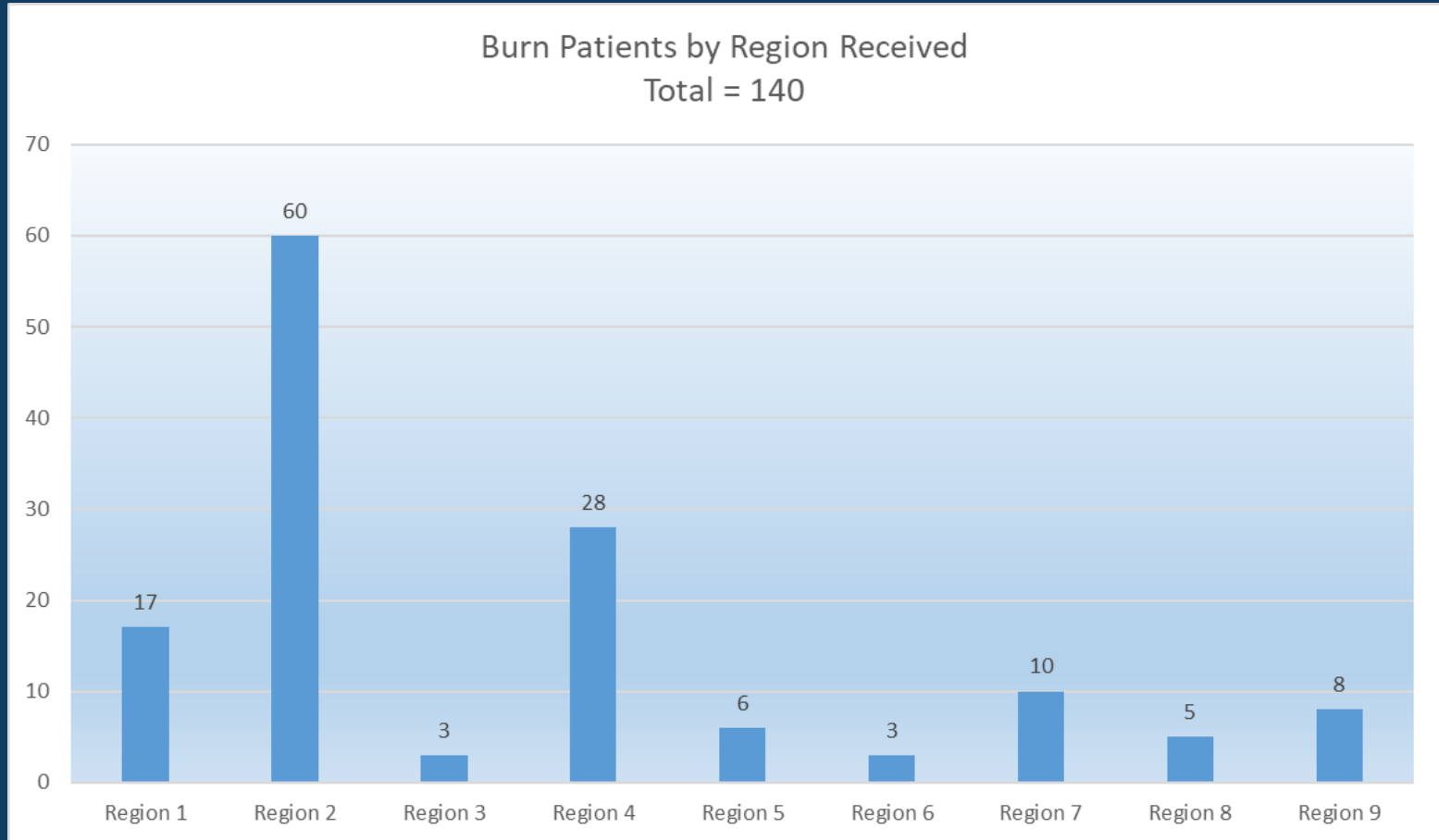
2019 Stroke by Region



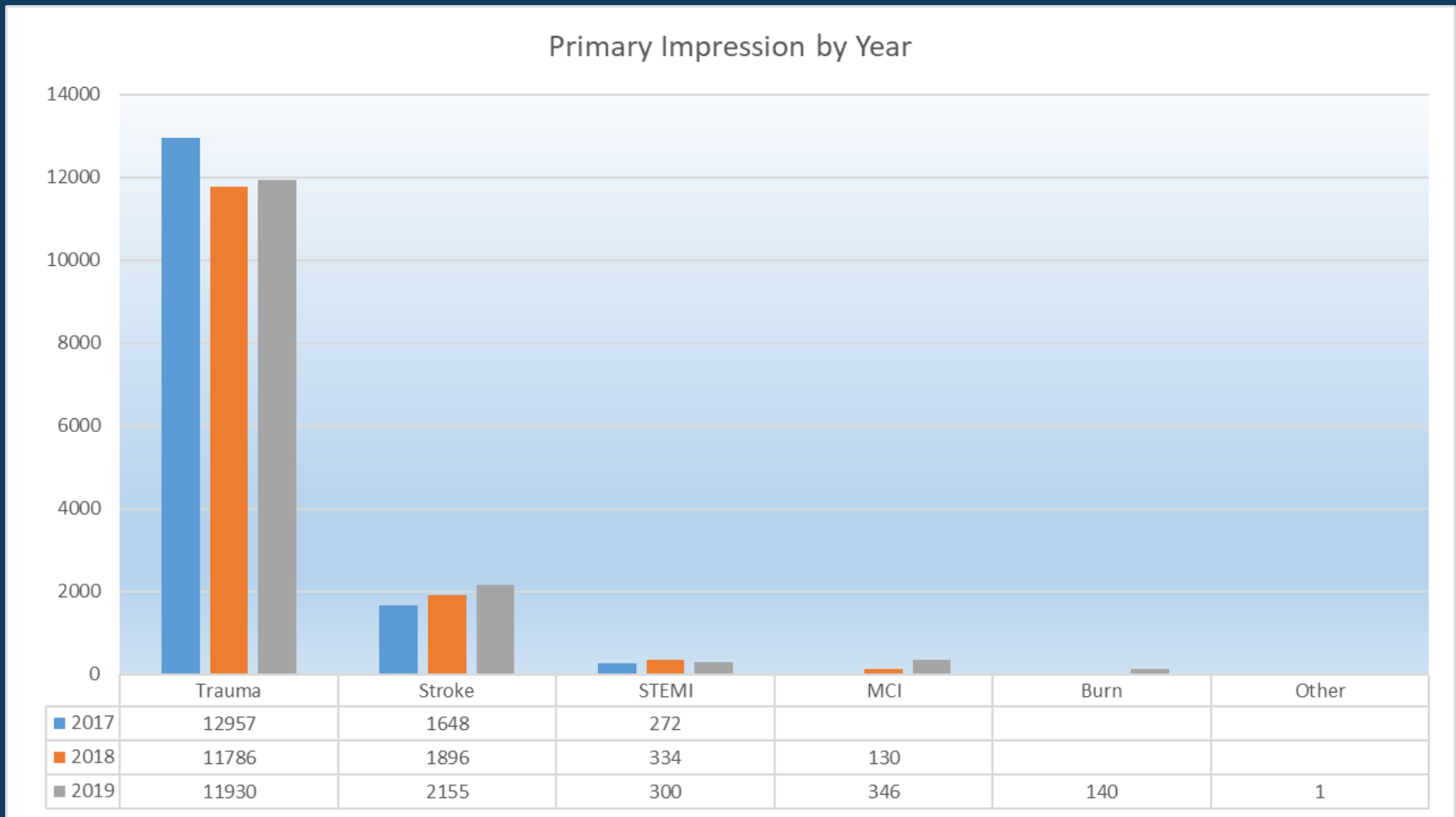
2019 STEMI by Region



2019 Burn by Region

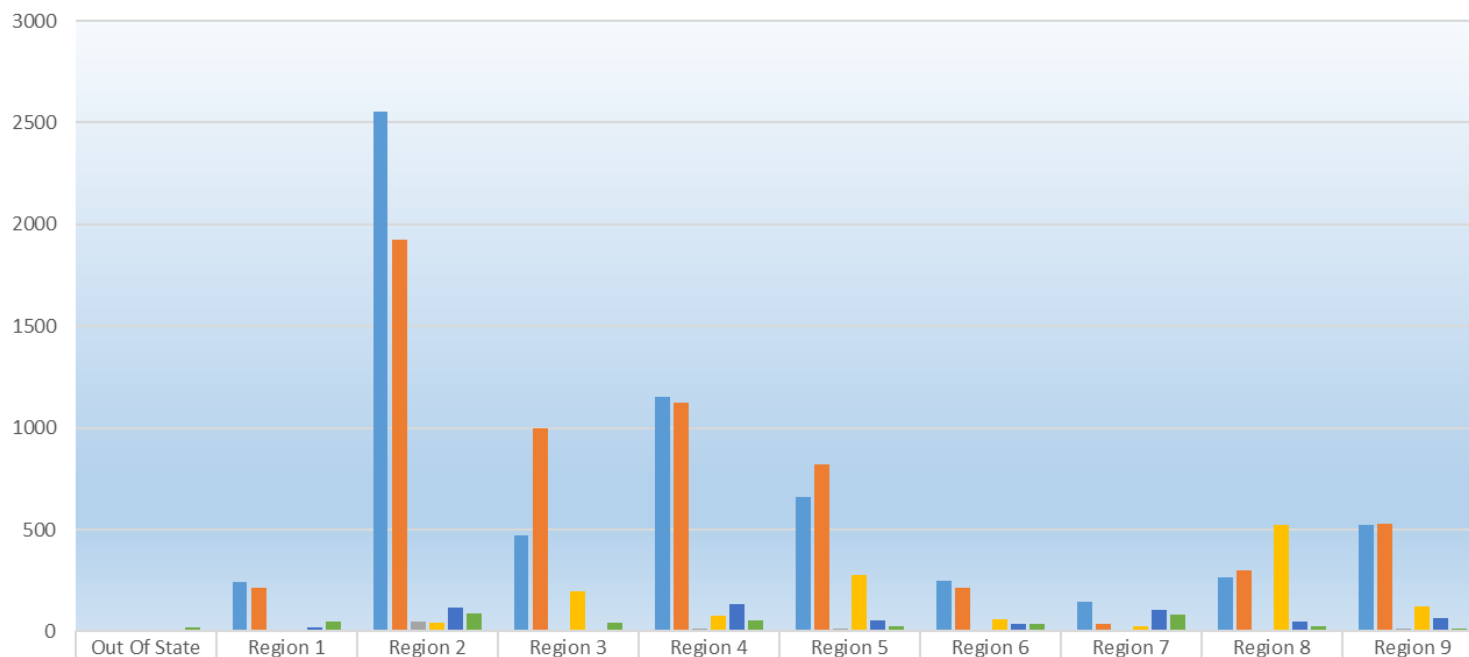


Primary Impression by Year



ED Dispositions by Region of Destination

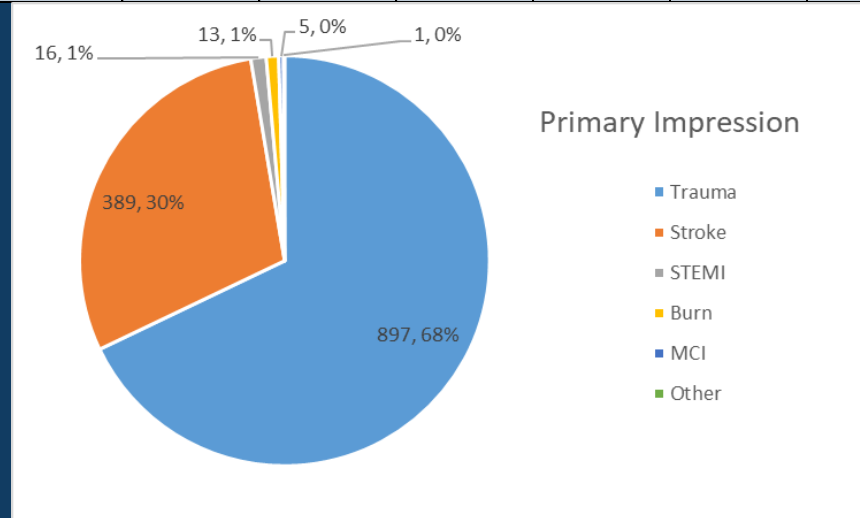
ED Dispositions



	Out Of State	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8	Region 9
Admitted		244	2555	469	1155	662	246	143	264	522
Discharged		213	1922	995	1122	820	213	39	300	529
Deceased		5	46	10	15	15	3	9	7	12
Transferred Out of Region		1	43	195	79	274	58	25	525	121
Transferred In Region		17	116	7	133	54	36	103	50	65
Other (UTO, AMA)	18	48	90	45	53	27	35	81	24	14

Out of Region Transfers

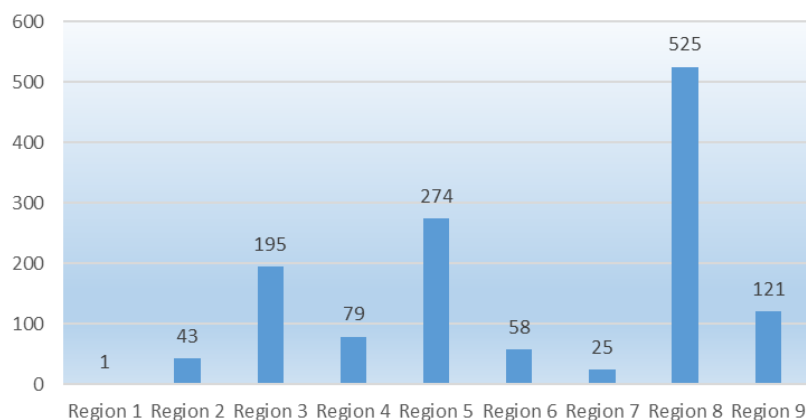
Service Transferred For	Region of Sending Facility									Total	Percent
	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8	Region 9		
Neurosurgery		9	60	23	128	14	3	182	26	445	33.69%
Stroke Care		20	41	14	32	8	2	81	27	225	17.03%
Other		7	29	13	50	12	5	51	18	185	14.00%
Orthopedic Surgery		1	23	12	11	8	2	52	4	113	8.55%
Multi-System Trauma			19	1	18	2	1	59	11	111	8.40%
Pediatric Services	1		5	12	19	7		28	12	84	6.36%
Surgery			8	3	5	1	3	40	4	64	4.84%
Endovascular Services		6	5		7	4	2	24	13	61	4.62%
Burn Care			2	1	3	2		3	6	17	1.29%
Cardiac Catheterization							7	4		11	0.83%
ED Evaluation			2		1			1		4	0.30%
OB Services			1							1	0.08%
Total	1	43	195	79	274	58	25	525	121	1321	100.00%



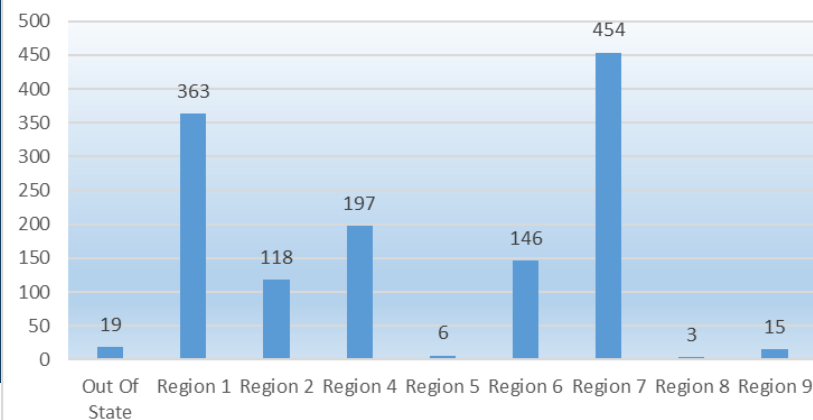
Transfers by Region Received

Service Transferred For	Region of Receiving Facility									Total	Percent
	Out Of State	Region 1	Region 2	Region 4	Region 5	Region 6	Region 7	Region 8	Region 9		
Neurosurgery	3	87	32	101	2	60	154		6	445	33.69%
Stroke Care	6	107	14	18	1	19	57	1	2	225	17.03%
Other	1	53	26	25	2	23	50		5	185	14.00%
Orthopedic Surgery	4	22	12	11	1	13	50			113	8.55%
Multi-System Trauma	1	30	2	17		6	55			111	8.40%
Pediatric Services	2	17	25	8		6	26			84	6.36%
Surgery		9	2	8		11	33		1	64	4.84%
Endovascular Services	1	27	3	4			25		1	61	4.62%
Burn Care	1	8	2	4			2			17	1.29%
Cardiac Catheterization						8	1	2		11	0.83%
ED Evaluation		2		1			1			4	0.30%
OB Services		1								1	0.08%
Total	19	363	118	197	6	146	454	3	15	1321	100.00%

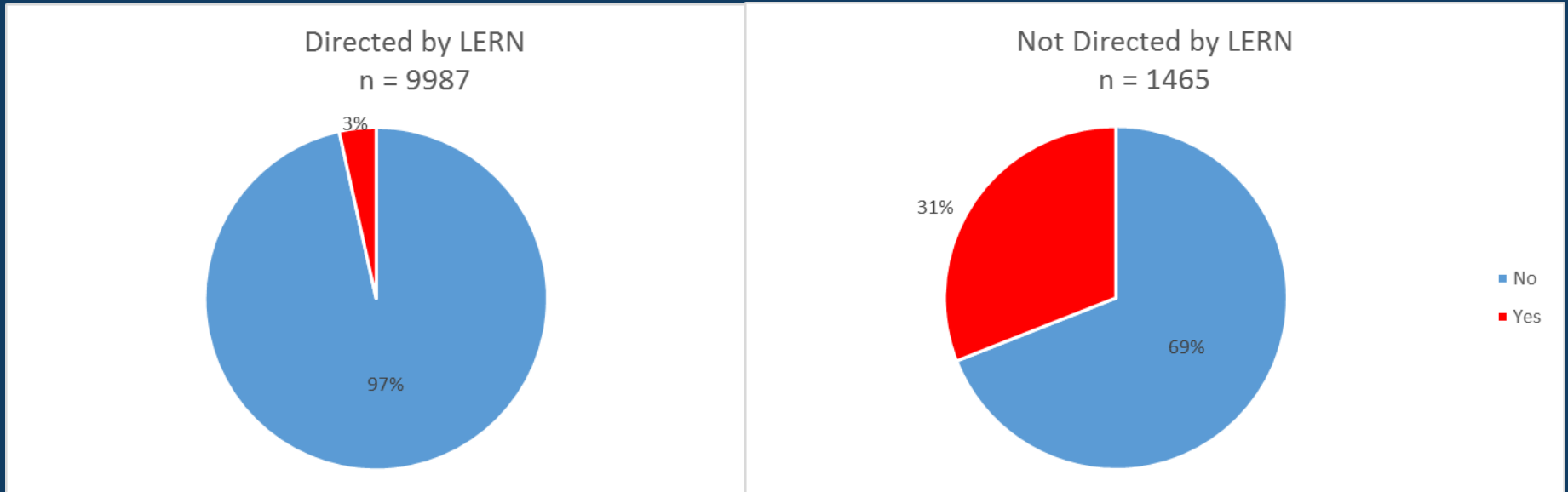
Sending Region



Receiving Region



Secondary Transfers

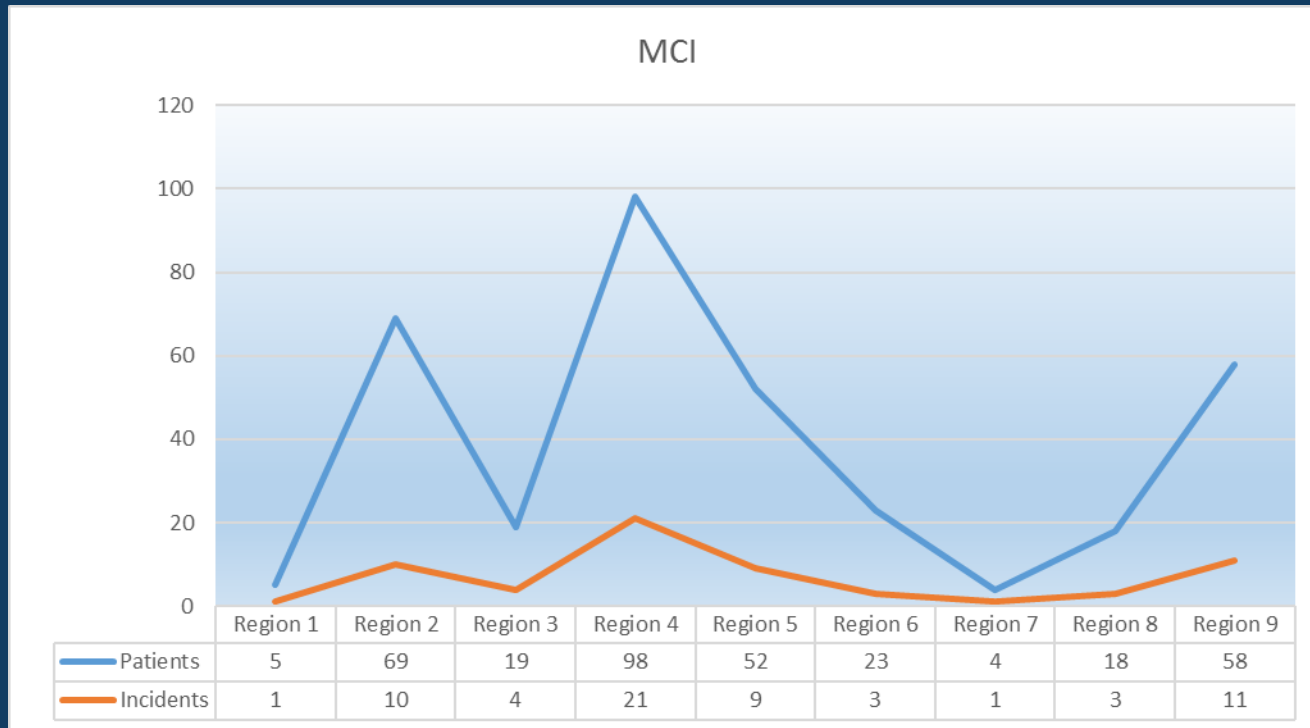


Secondary transfers for LERN directed patients remained 3% since 2015

Patients not directed by LCC and required transfer was 28% in 2017 and 24% in 2018.

Mass Casualty Incidents

- LCC Managed 63 MCI events statewide involving 346 patients



Other Numbers



58 ESF-8 Tech Support Calls



64,135 Phone Calls

Questions?

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