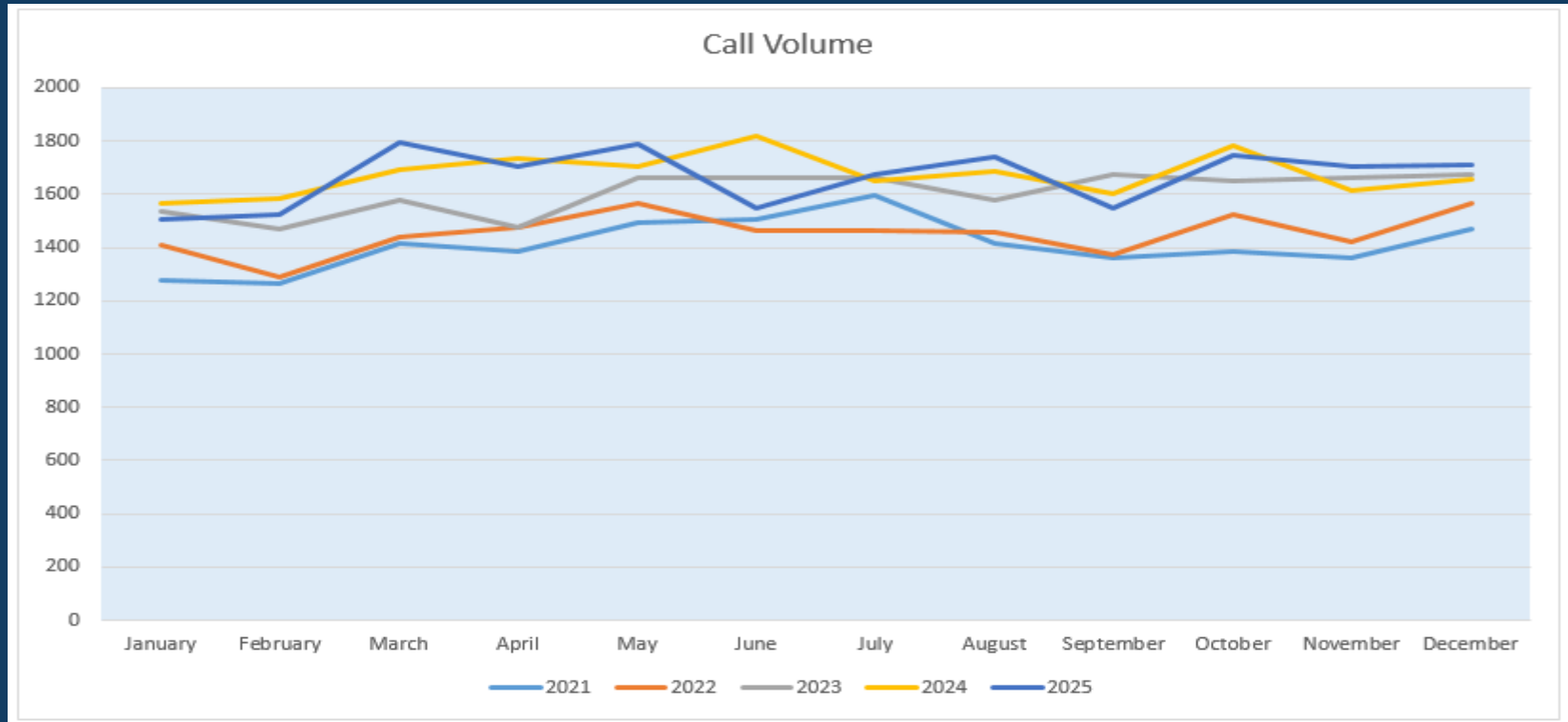


# LERN Communication Center

2025 Patient Data

# Annual Volume – 0.48% decrease from 2024



2021 – 16,941

2022 – 17,444

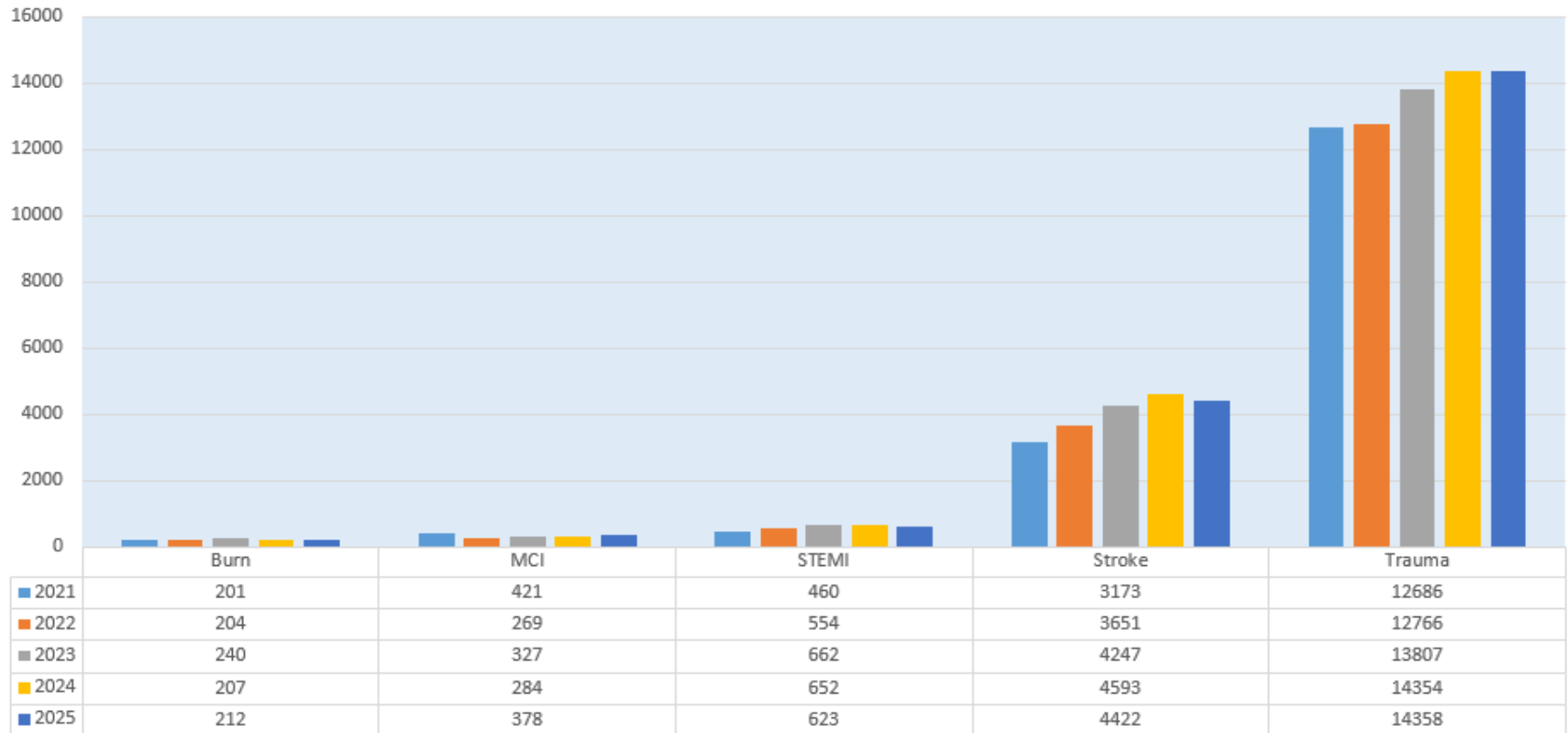
2023 – 19,283

2024 – 20,090

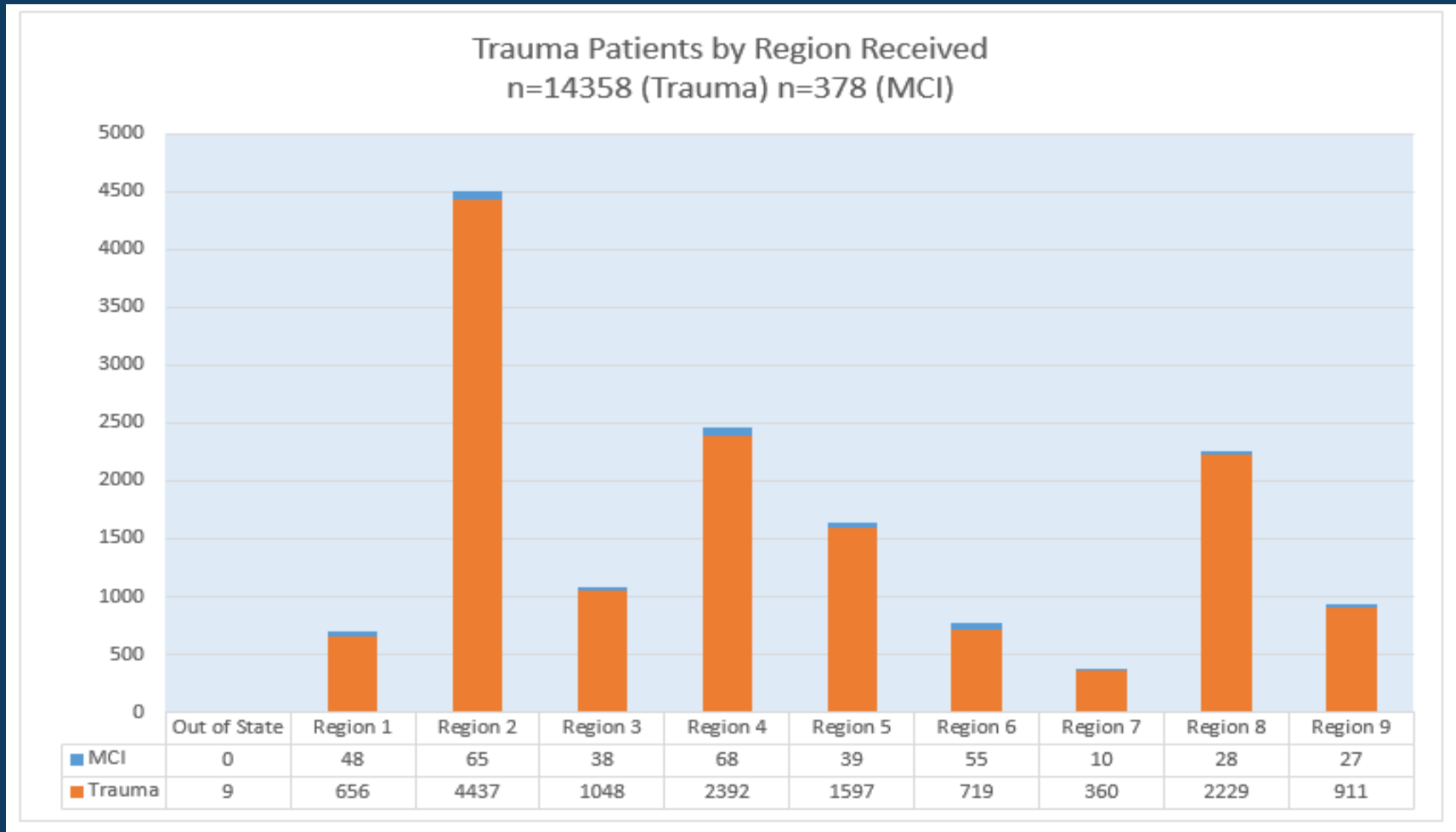
2025 – 19,993

# Primary Impression by Year

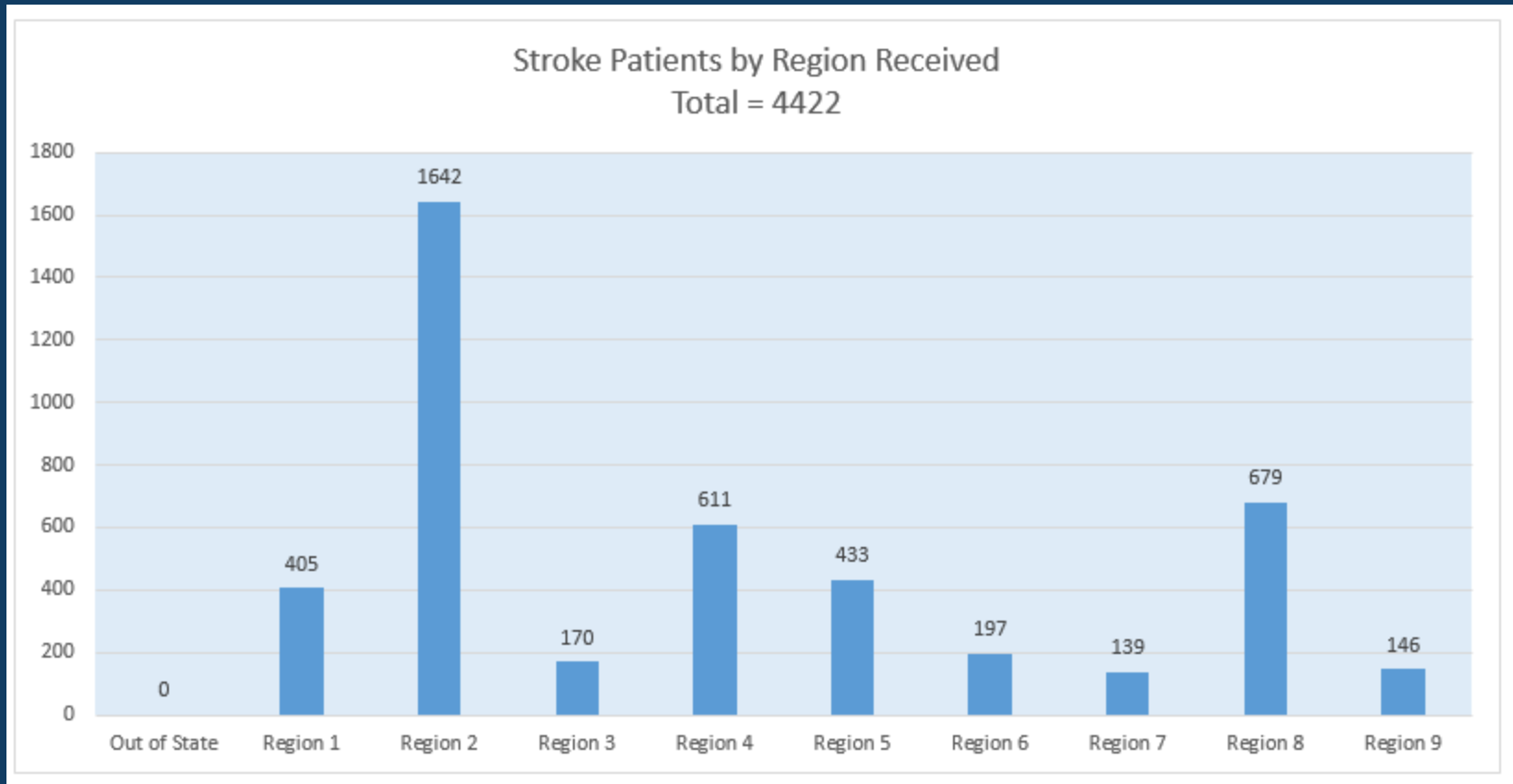
Primary Impression by Year



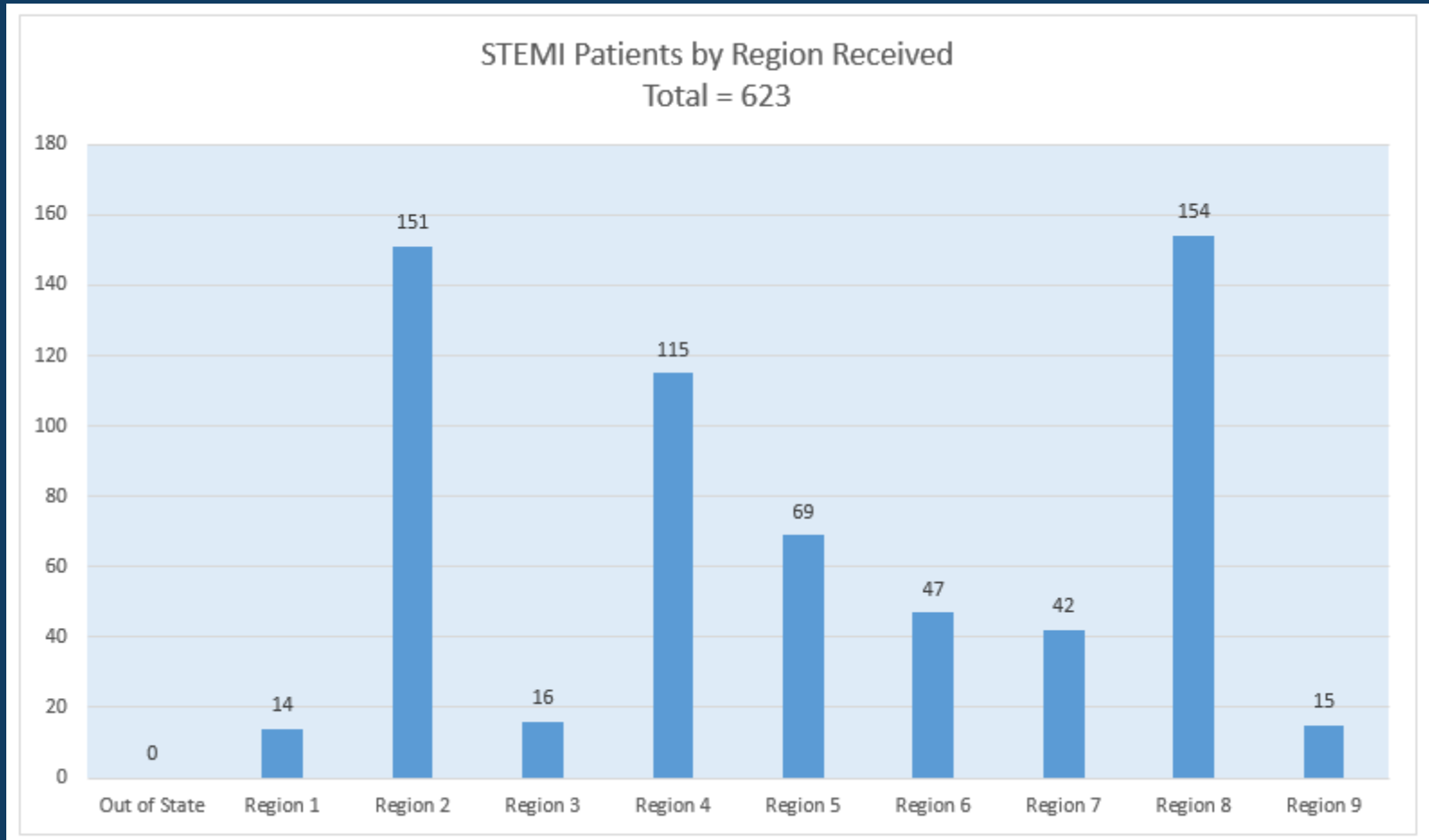
# 2025 Trauma by Region – 0.68% increase from 2024



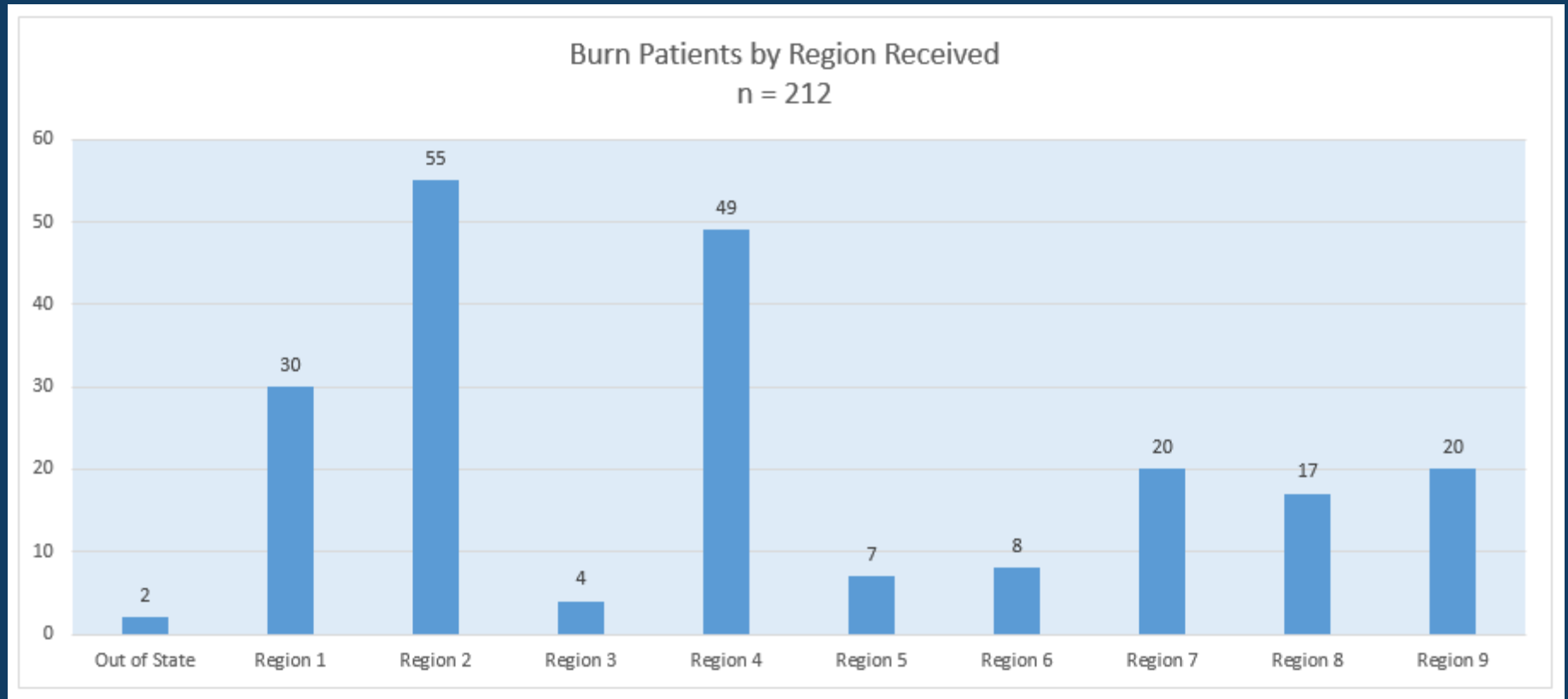
# 2025 Stroke by Region – 3.7% decrease from 2024



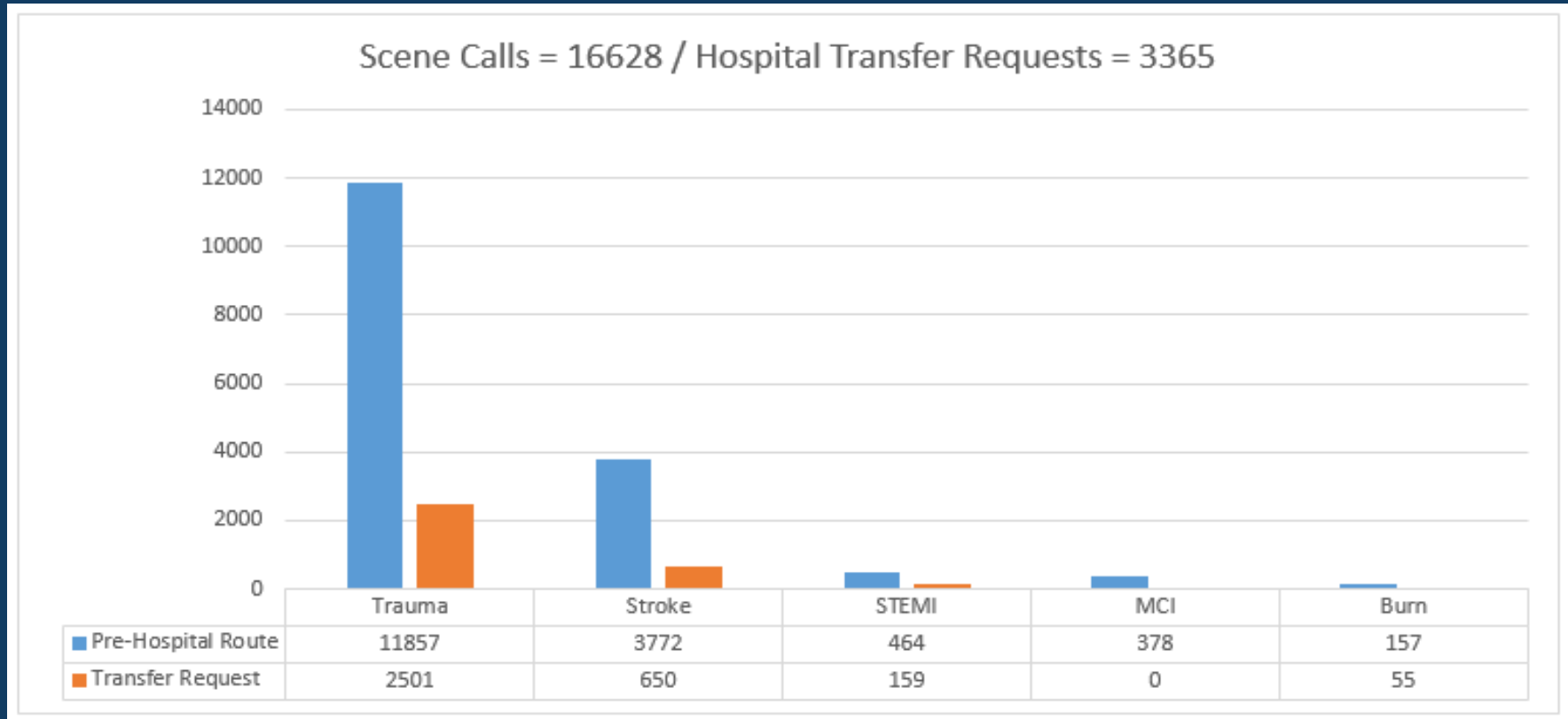
# 2025 STEMI by Region – 4.4% decrease from 2024



# 2025 Burn by Region – 2.9% increase from 2024



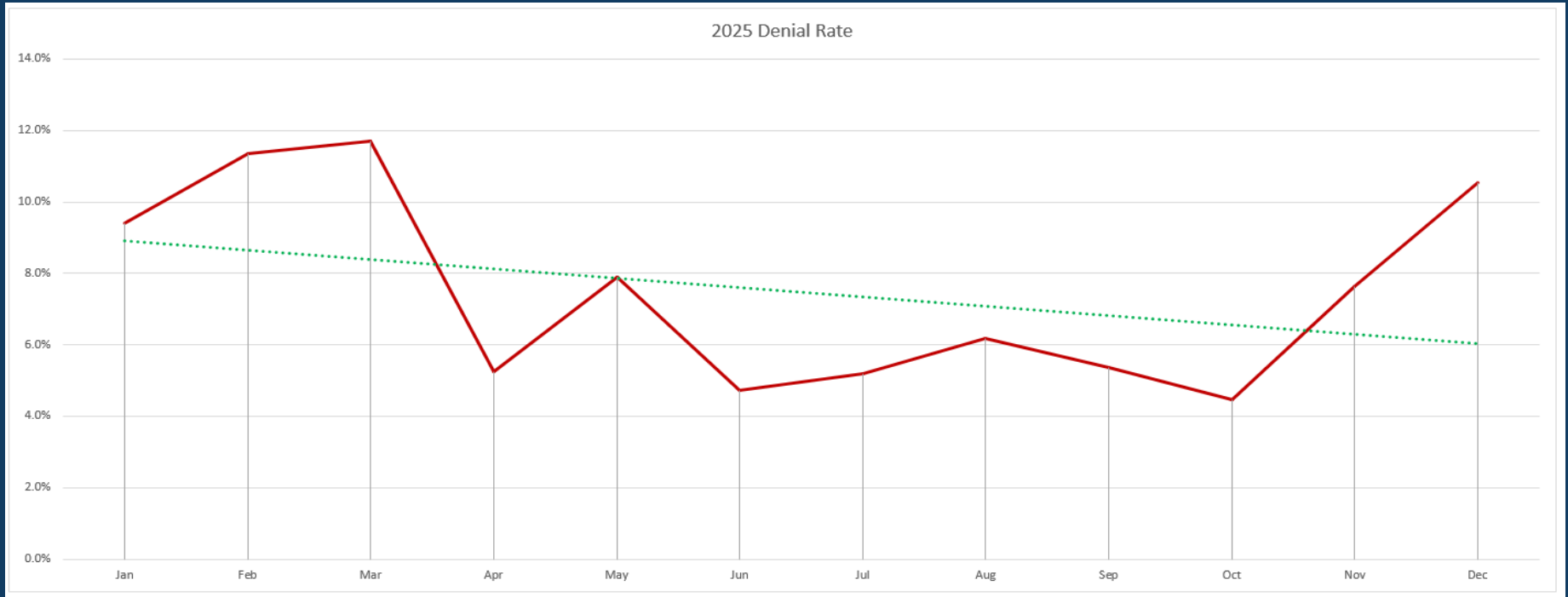
# Call Types



The LCC had an additional 232 of the 16,628 Pre-hospital patients for a total of **3,597** total transfer requests.



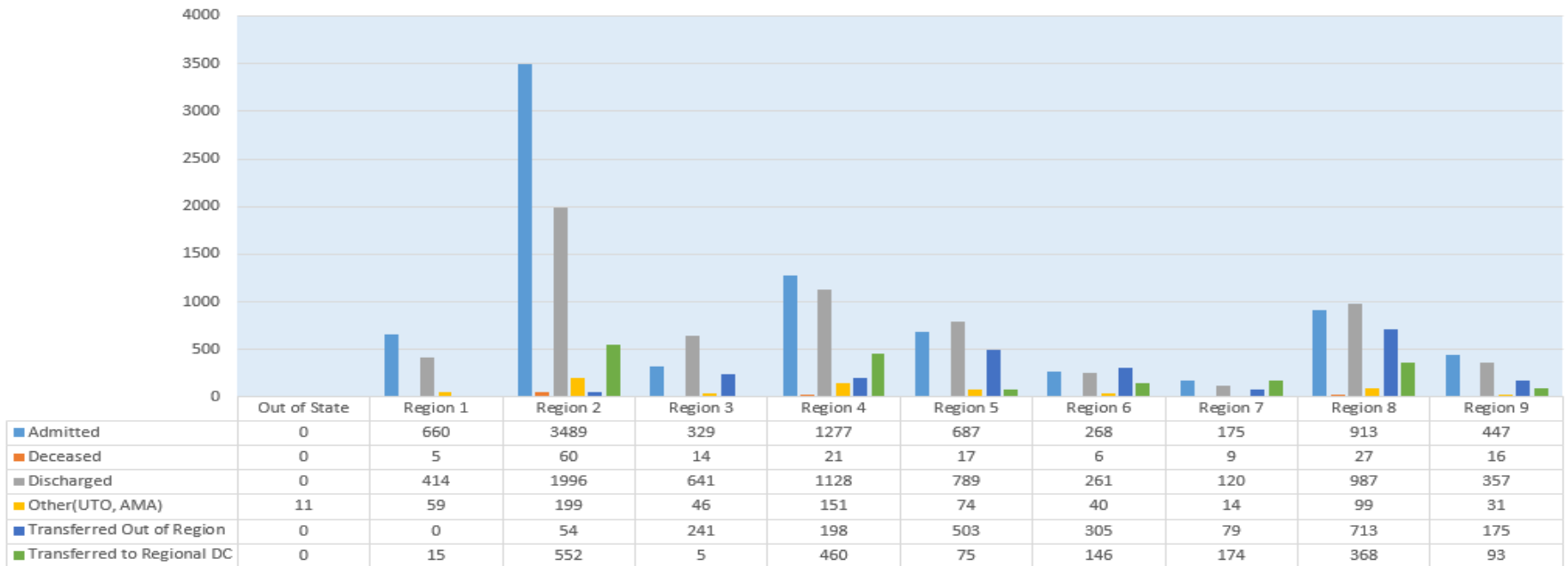
# Trauma Transfer Denials



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Denial Rate	9.4%	11.4%	11.7%	5.2%	7.9%	4.7%	5.2%	6.2%	5.4%	4.5%	7.6%	10.6%
Denials	19	21	29	12	19	10	12	15	10	11	19	23
Transfers	202	185	248	229	241	212	231	243	186	246	249	218

# ED Dispositions by Region of Destination

ED Disposition



ED DISPOSITION	Trauma	Stroke	STEMI	Burn	MCI
Admitted	34%	63%	58%	38%	17%
Deceased	1%	0%	2%	0%	1%
Discharged	41%	10%	12%	31%	70%
Other(UTO, AMA)	4%	3%	3%	3%	6%
Transferred Out of Region	12%	11%	5%	20%	4%
Transferred to Regional DC	8%	13%	20%	8%	1%

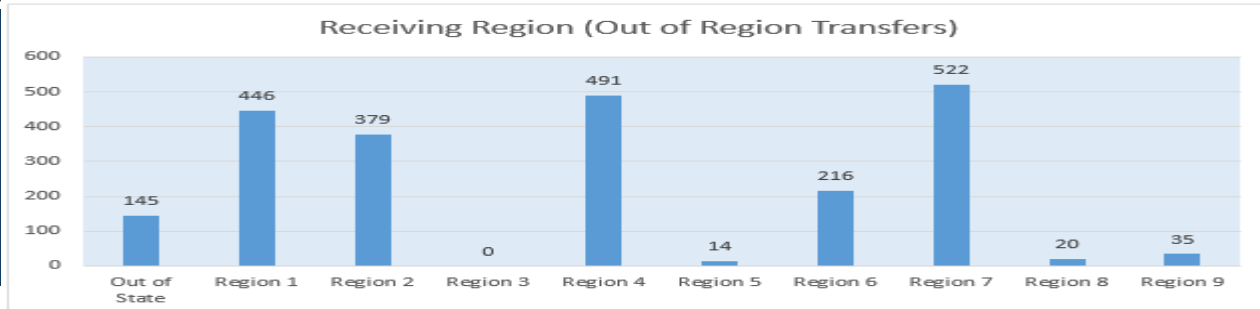
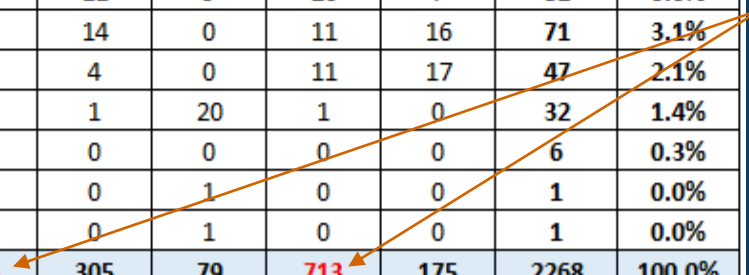
# Out of Region Transfers

Service Transferred for	Region of Sending Facility									Total	Percent
	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8	Region 9		
Neurosurgery	0	18	77	12	159	27	22	273	18	606	26.7%
Stroke Care	0	20	35	7	50	25	9	77	15	238	10.5%
Orthopedic Surgery	0	0	21	7	48	70	5	64	15	230	10.1%
Craniofacial Trauma	0	0	16	39	54	23	2	48	25	207	9.1%
Pediatric Services	0	0	5	47	35	22	0	55	28	192	8.5%
Multi-System Trauma	0	1	31	10	40	20	3	64	13	182	8.0%
Hand-related Trauma	0	2	4	37	28	47	3	15	6	142	6.3%
Endovascular Services	0	3	12	2	44	17	0	42	9	129	5.7%
Other	0	4	13	8	18	24	4	26	6	103	4.5%
Surgery	0	0	12	5	11	11	9	26	7	81	3.6%
Ocular Trauma	0	1	4	15	10	14	0	11	16	71	3.1%
Burn Care	0	4	2	7	2	4	0	11	17	47	2.1%
Cardiac Catheterization	0	1	4	1	4	1	20	1	0	32	1.4%
Stabilization	0	0	5	1	0	0	0	0	0	6	0.3%
ED Evaluation	0	0	0	0	0	0	1	0	0	1	0.0%
OB Services	0	0	0	0	0	0	1	0	0	1	0.0%
<b>Grand Total</b>	<b>0</b>	<b>54</b>	<b>241</b>	<b>198</b>	<b>503</b>	<b>305</b>	<b>79</b>	<b>713</b>	<b>175</b>	<b>2268</b>	<b>100.0%</b>

Top 3 Services

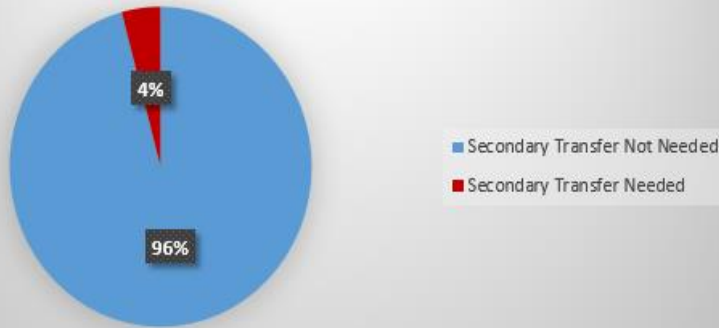


Top 2 regions that transfer out



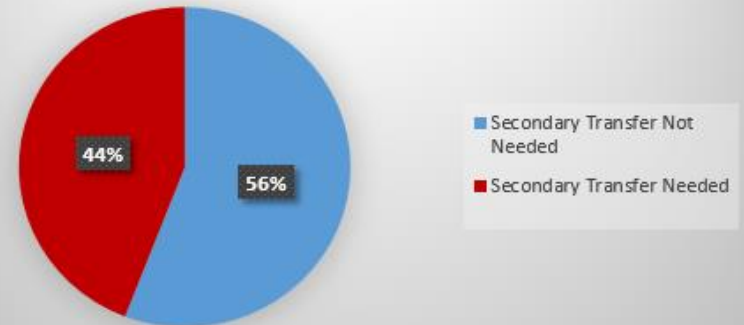
# Trauma Secondary Transfers

Directed by LERN  
n = 10,904



Secondary transfers for LERN directed patients was 3% in 2021, 5% in 2022, 5% in 2023, and 4% in 2024.

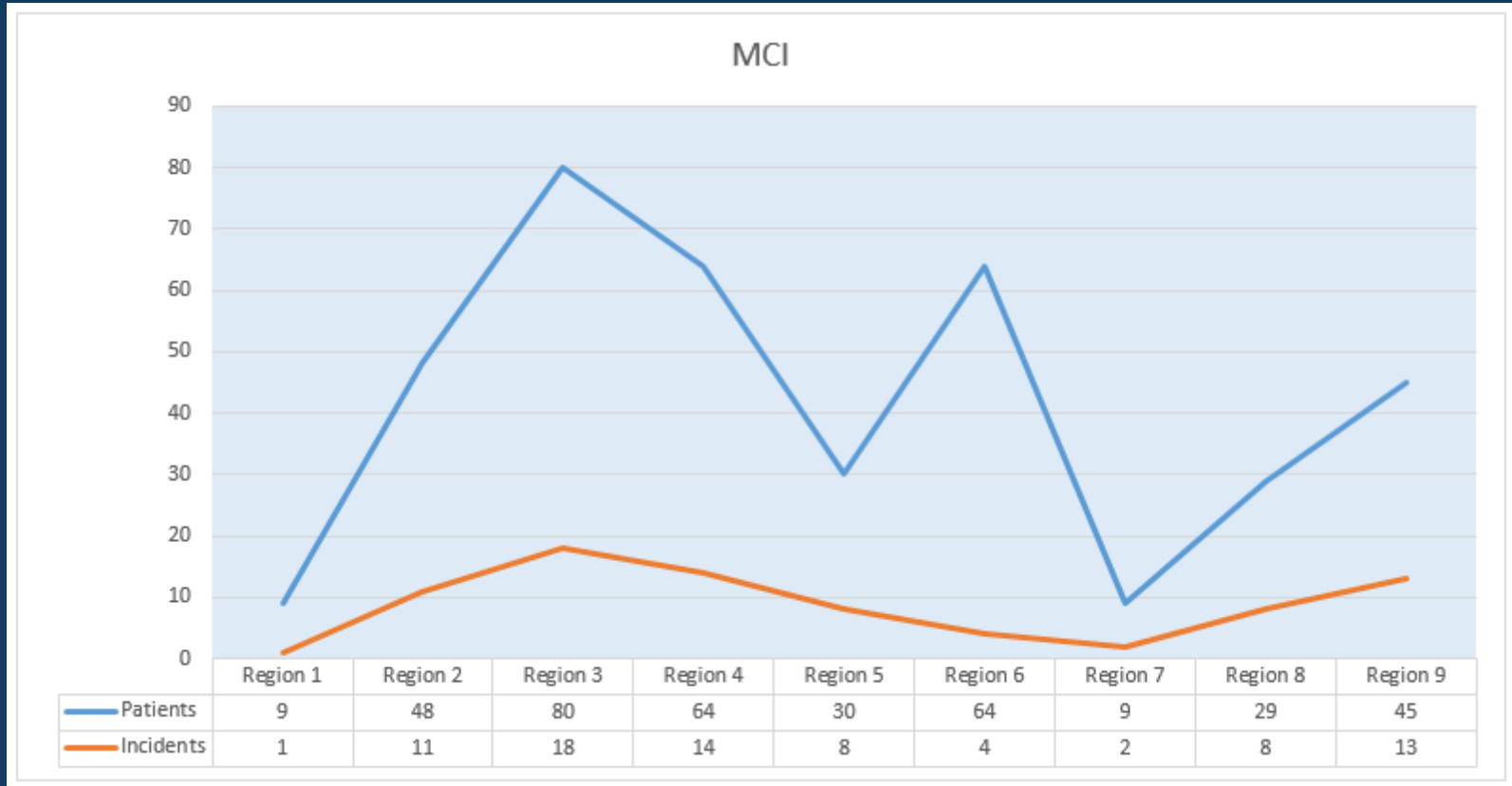
Not Directed by LERN  
n = 2,014



Patients not directed by LCC and required transfer was 48% in 2021, 55% in 2022, 55% in 2023, and 48 % in 2024.

# Mass Casualty Incidents

- LCC Managed 79 MCI events statewide involving 378 patients



2024 MCI Events = 67

# Other Numbers



91,417 Phone Calls  
1% decrease from 2024

Questions?

**Thank you for your role in the system!**