

2016-2018 Strategic Priority: LERN Mission Sustainability

Strengthen the Sustainability of LERN’s Mission, Including State Office Operations and the Development of an Ideal Statewide Network of Designated Trauma Centers

- Lessen or eliminate LERN’s reliance on state general fund dollars and maximize LERN funding from recurring, dedicated source(s)

12-Month Goal for 2016

Identify and pursue practical administrative and/or legislative changes that would offer LERN stable funding alternatives to the state general fund.

Summary Action Plan

- Complete necessary research to define future funding amounts required to support LERN’s State Office operations and provide incentives for the development of an ideal statewide network of designated trauma centers.
- Complete proposal options to offset shrinking state general fund dollars to include the use of the Trauma Fund.
- Development media campaign emphasizing LERN’s mission linkages with trauma, mass casualty/disaster management/emergency preparation, stroke and STEMI.
- Continue to engage key stakeholders to create greater awareness of LERN’s vision and potential to save lives of Louisiana’s citizens, and to build support for practical alternative sources of recurring funding for LERN.
- Continue development and execution of legislative education and awareness strategies that demonstrate LERN’s current value. Presentation at Joint Budget Committee on Health and Welfare.
- Pursue specific administrative and/or legislative changes that secure recurring, alternative funding for LERN State Office operations and provide incentives for the development of an ideal statewide trauma and time-sensitive illness networks.

Responsibility Assignments

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| Paige Hargrove | Project Management |
| SSA Consultants | Research and development of package and legislation; advocacy and awareness plan |
| Board Members, Paige Hargrove, and SSA Consultants | Planning, working sessions with stakeholders, and follow-up communications focused on pursuing specific administrative and/or legislative changes |

2016-2018 Strategic Priority: Statewide Trauma Center Network

Build a consensus among key stakeholders for the development of an ideal statewide network of designated trauma centers in Louisiana which includes a designated Trauma Center in every region of the state.

12-Month Goals for 2016

1. Secure two attestations from CEOs for meeting Trauma Program requirements in regions without a trauma center.
2. Research and Design a Regional Performance Improvement pilot.
3. Meet quarterly with the Trauma Program Managers Group to facilitate information exchange relative to best practices and shared challenges.
4. Continue to provide trauma training opportunities to all level providers statewide.

Summary Action Plan

- Goal #1**
- Utilize LERN’s website, newsletter, ideal trauma network white paper, and PowerPoint presentations to promote LERN’s ideal trauma network concepts.
 - Continue to engage trauma center priority prospects one-on-one to facilitate new commitments to pursue trauma center designation.
- Goal #2**
- Create and commission a project team to design and facilitate pilot implementation.
 - Present pilot design to the appropriate Regional Commission.
 - Initiate implementation of approved pilot project.
- Goal #3**
- Regularly convene and empower a Trauma Program Managers Group with established goals.
- Goal #4**
- Provide/facilitate RTTDC, PHTLS, TNCC, ENPC, TCAR, PCAR and AIS course for nurses and EMTs.
 - Develop committee and complete planning for state trauma symposium in 2017

Responsibility Assignments

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| Paige Hargrove Dr. Coscia, LERN Board Members, LERN Regional Commissions and Tri-Regional Coordinators, and SSA Consultant | Project Management Building awareness and support for additional trauma centers – developing priority prospects. Gain new commitments. |
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2016-2018 Strategic Priority: STEMI Network

Develop a statewide system of STEMI care to improve outcomes for Louisiana citizens regardless of where they live in the state. System to include components recommended by LERN's STEMI Design the System workgroup:

- PCI Hospitals
- Non-PCI Hospitals
- EMS
- Public
- Data Registry

12-Month Goals for 2016

1. Continue to map geographic distribution of STEMI resources statewide.
2. Educate and inform stakeholders of their role in the STEMI system.
3. Provide 12 Lead EKG Interpretation education in each region of the state
4. Establish ACTION regional report to drive performance improvement.
5. Increase participation in ACTION registry and use regional report to assess outcomes of care for STEMI patients.

Summary Action Plan

Goal #1

- Continue to plot geographic distribution of STEMI resources.
- Add to the map, the % of area covered by STEMI receiving centers within 60 minute drive time.
- Distribution of map to referring/receiving centers. Provide STEMI referral centers with list of receiving centers within a 60 minute drive time.

Goal #2

- Repeat 2011 EMS and hospital survey to evaluate system changes
- Update STEMI Whitepaper with survey findings
- Targeted education based on survey findings
- Engage each STEMI system physician champion in each region to assist with regional presentations, education and advocacy as indicated. Meet face to face to provide update on status of system.
- Public Service Announcement/short video regarding STEMI System

Goal #3

- Identify and engage instructors at the regional level to teach EKG modules
- Host at a minimum 2 EKG classes per region
- Establish recognition process for outstanding regional volunteers

Goal #4

- Work collaboratively with the AHA: Mission Lifeline to obtain initial and ongoing regional reports

Goal #5

- Engage public and private insurers to recognize/encourage participation in ACTION Registry for network hospitals.

| Responsibility Assignments | |
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| Yvette Legendre Dr. Ali, Tri-Regional Coordinators, Regional Physician Champions, and SSA | Project Management Develop and deliver regional presentations, distribute survey, engage stakeholders to participate in regional report and survey. |
| Tri-Regional Coordinators, Paige Hargrove, and Dr. Ali | Facilitate 12 Lead EKG in all regions |

2016-2018 Strategic Priority: Stroke Network

Develop a statewide system of stroke care to improve outcomes for Louisiana citizens regardless of where they live in the state. System to include recommendations from the Statewide Workgroup relative to:

- Public recognition of stroke symptoms and community education
- Emergency/timely evaluation of all strokes
- EMS transfer protocols to facilitate timely administration of tPA and safe inter-facility transfer.
- Registry

12-Month Goals for 2016

1. Establish stroke physician champions in each region of the state.
2. Implement education plan for public and providers.
3. Enhance compliance with LERN Stroke Hospital requirements.
4. In regions without an existing Primary or Comprehensive stroke centers, develop priority prospects and secure commitments from at least 1 Level 3 hospital to pursue PSC and one Level 4 to pursue Level 3 status.
5. Engage and secure 10 additional level 3 stroke centers to participate in LERN data collection or GWTG.

Summary Action Plan

Goal #1

- Outreach to ED medical directors in regions without a physician champion to determine prospects.
- Establish orientation plan for physician champions.
- Establish expectations and work plan for physician champions to include assistance with regional presentations, education, advocacy, and communication with Stroke Medical Director for identified stroke-related needs and concerns.

Goal #2

- Identify public education opportunities and resource needs.
- The Stroke Webinar Series will be launched January 28th. Each month, a one hour live seminar will be presented by a Stroke Workgroup member (or designee) in order to cover the 12 areas of identified need for further education.

Goal #3

- Outreach to Level 3 stroke centers that are not submitting data and identify barriers/solutions.
- Analyze stroke data submitted by Level 3 centers and provide quarterly feedback.

Goal #4

- Gap assessment of existing Level 3 and Level 4 centers
- Develop list of priority Level 2 prospects. Engage these prospects one-on-one to facilitate commitments from one Level 3 hospital in each region without a PSC to pursue PSC status.

- Develop list of priority Level 3 prospects. Engage these prospects one-on-one to facilitate commitments from one Level 4 hospital in each region to pursue Level 3 stroke center status.

Goal #5

- Continue to promote stroke data collection by publicizing Level 3 center “confirmed” status via LERN website, community presentations, newsletter, and the tri-regional coordinators.
- Continue to leverage expertise of stroke medical director to provide feedback reports to level 3 centers based on data submitted to LERN.

Responsibility Assignments

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| <p style="text-align: center;">Deb Spann</p> <p>Dr. Martin-Schild, Paige Hargrove, Deb Spann, and SSA Consultants</p> <p>Dr. Martin-Schild, Tri-Regional Coordinators, and Regional Physician Champions</p> | <p>Project Management</p> <p>Outreach to physician champions; communications plan, education plan.</p> <p>Develop and deliver regional presentations and target level 3 centers for data collection.</p> |
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| 2016-2018 Strategic Priority: State Registries for Trauma | |
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| Establish statewide Trauma registries, consistent with national standards. General purpose of the registry includes: <ul style="list-style-type: none"> – Facilitation of statewide and regional injury prevention efforts – Facilitation of LERN Trauma System performance improvement | |
| 12-Month Goal for 2016 | |
| Goal #1 Trauma Registry <ul style="list-style-type: none"> • Expand the LERN trauma registry data dictionary beyond the NTDB data set. Goal #2 EMS Registry <ul style="list-style-type: none"> • Promote comprehensive EMS Registry to include all EMS pre-hospital providers • Develop State report for EMS Registry • Submit 2015 data to NEMSIS | |
| Summary Action Plan | |
| Goal #1 Trauma Registry <ul style="list-style-type: none"> • Meet bi-annually with the LERN ad-hoc Trauma Registry Workgroup consisting of trauma center registrars and LERN’s Tri-Regional Coordinators. • Conduct research to identify common practices and standard reports utilized by other state trauma registries. Develop recommendations for LERN Board. Goal #2 EMS Registry <ul style="list-style-type: none"> • Continue work with the ERHIT group and the LERN Data Assistant to expand the EMS registry by a minimum of 5 EMS agencies. • Conduct research to identify common practices and standard reports utilized by other state EMS registries. Develop recommendations for LERN Board and EHRIT group. | |
| Responsibility Assignments | |
| <div style="text-align: right; padding-right: 20px;">Chris Hector</div> <div style="text-align: right; padding-right: 20px; margin-top: 20px;">Chris Hector, Hospital Trauma Registrars, Fred Weaver, Paige Hargrove, and Dr. Coscia</div> | Project Management Serve as ad-hoc work group for trauma registry for the development of standard processes and reporting. |

2016-2018 Strategic Priority: MCI/Disaster Preparedness

Promote LERN as the “information coordinator” for unfolding events in Louisiana on a 24/7 basis

- Participation in regional activities to integrate LERN into region specific protocols for event management and support
- Serve as the primary coordinating entity for messaging and notifications regarding events and incidents as they occur
- Maximize regional assets by coordinating patient flow/transport

12-Month Goal for 2016

Goal #1

- Continue implementation of established strategy to educate key stakeholders regarding LERN Communication Center notification capabilities related to MCI/disaster preparedness

Goal #2

- Continue to educate Pre-Hospital providers on triage/MCI management and how this integrates with the LERN Communication Center.

Goal #3

Develop targeted education on MCI procedures: notifications/esf-8 portal, triage and resources for routing during MCI, and patient movement after initial incident.

Summary Action Plan

Goal #1

- Engage Designated Regional Coordinators (DRC) Network and promote regional MCI protocols.
- Utilize the regional commission structure and regional partners to ensure involvement in one MCI/Disaster drill annually in each region of the state.

Goal #2

- Utilize current LERN hosted EMS education days to teach MCI management and LERNs role in triage and patient direction during a MCI.
- Continue to provide education for pre-hospital providers regarding the multiple modes of communication utilized by LERN during an MCI (phone, radio, ESF-8 messaging, HRSA channels).

Goal #3

- Engage hospitals to participate in regional MCI drills and provide education at hospital staff meetings.

Responsibility Assignments

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| Chris Hector Deb Spann, Ted Colligan, Yvette Legendre Jason Allemand, Chris Hector, Paige Hargrove Chris Hector, Tri-Regional Coordinators | Project Management Serve as liaison of information related to regional drills. Identification and engagement of key stakeholders. EMS Education |
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