

## LERN 2022-2024 STRATEGIC PRIORITIES

**1. Continue the buildout and strengthening of LERN's statewide care coordination systems – including Trauma, Stroke, STEMI (heart attack), Burn, and MCI/Disaster Response.**

### Trauma System

#### *2022 Goals*

Increase the use of the LCC to facilitate transfers for trauma.

Continue daily feedback of denials within the trauma system to decrease first call denials in region, monitoring for rates of denials by facility.

Measure the number and quality of transfers into and out of Louisiana.

Develop structured reporting to supportive awareness of current operations focused on statewide performance improvement initiatives by the TQIP Collaborative.

Support dissemination of RTTDC courses to rural areas of the state.

### Stroke System

#### *2022 Goals*

Reduce DIDO to less than 90 minutes.

Support development of PSC in Regions 3 and 8.

Support development of TSC in Region 6.

Develop pediatric initial and secondary destination protocol for stroke.

Each hospital will have an individualized protocol for how to address:

- Wake-up stroke/found-down stroke
- ICH
- SAH
- Suspected pediatric stroke
- Coagulopathy reversal

Update educational webinars on LERN website.

## STEMI System

### **2022 Goals**

Increase public awareness of heart attack signs and symptoms and the importance of calling 911 through the development and implementation of communications/marketing plans.

Develop and implement strategy to validate data sharing and performance improvement between STEMI Receiving Centers, EMS, and Referral Centers.

Develop and implement process for STEMI Referral Centers to submit data with a primary focus on:

- Time of symptom onset
- Door to EKG
- Lytic: yes or no
- Time of transfer out to Receiving Center

## Burn System

### **2022 Goals**

Complete Burn Annex to State Disaster Plan.

Complete build out of Burn System resources in ESF-8 Portal.

## MCI/Disaster Response System

### **2022 Goals**

LERN Communication Center participation in at least one MCI drill in all nine LDH Regions.

Develop and deploy updated MCI training for EMS agencies to target how the LCC functions and collaborates with EMS during an incident.

## **2. Elevate EMS engagement and participation in LERN's strategic development and operational activities.**

### **2022 Goals**

Research feasibility of increasing EMS representation on the LERN Board to include:

- EMS Rep. – private
- EMS Rep. – municipal

Develop and implement plan of EMS Regional rounds.

Convene the EMS Stroke Workgroup at least yearly.

Improve reliability of VAN assessment as compared to receiving hospitals.

**3. Secure increased annual operational funding that facilitates priority expansions of LERN’s educational services capacity, data analytics, and performance improvement (PI) capabilities, and keeps pace with LERN’s growing role in Louisiana’s mass casualty incident (MCI) and disaster response infrastructure.**

***2022 Goals***

Develop and price line-item lists of priority expansions of LERN’s:

- Educational service capabilities
- Data analytics and performance improvement (PI) capabilities
- Role in Louisiana’s mass casualty incident (MCI) and disaster response

- Establish an ad hoc LERN committee to lead the support-building effort.
- Develop and produce collateral materials designed to raise awareness and understanding of LERN’s case for operational expansion.
- Engage key internal and external stakeholders, including policymakers, to build awareness and support for LERN’s operational expansion.

- Secure additional annual funding necessary to implement priority operational expansions.

**4. Secure a new, properly-hardened and strategically-located facility to serve as the operational base for the LERN mission.**

***2022 Goals***

Develop and price a new facility concept to serve as LERN’s new operational base.

- Includes a summary description of new facility features and benefits (compared to LERN’s existing facility).

Build policymaker awareness and facilitate a decisive level of support for a new LERN facility.

- Establish an ad hoc LERN committee to lead the support-building effort.
- Develop and produce collateral materials designed to raise awareness and understanding of the case for a new LERN facility.
- Engage key internal and external stakeholders, including policymakers, to build awareness and support for a new LERN facility.

Secure funding necessary to establish a new LERN facility.